

2-1-1 NH

Statewide Referred Services

1/1/11 – 1/31/11

Total Calls in Date Range: 3, 316

558 Tax Preparation Assistance

305 Heating Fuel Bill Payment Assistance

178 Specialized Information and Referral

73 Disabilities Issues

65 Older Adults

8 Caregivers

6 Drug Abuse Issues

5 Health/Dental Insurance

4 Mental Health Issues

3 Families

3 Veteran Benefits Assistance

2 Autism

2 Brain Injuries

1 Active Military

1 Alcohol Abuse Issues

1 Deaf-Blindness

1 Deafness * Hard of Hearing

1 Gambling

1 Homeless Veterans

1 Parents of Children with Disabilities

1 Stuttering

1 Suicide Attempt Survivors * Families/Friends of Suicides

1 Tourette's Syndrome

1 Work Registration * Medicaid Recipients

175 Legal Counseling

31 Low Income * Divorce/Custody/Support Issues

26 Low Income

22 Housing Issues

19 Low Income * Welfare Rights Assistance

12 Older Adults

10 Low Income * Housing Issues

9 Diseases/Disabilities * Social Security Issues

8 Low Income * Consumer Law

7 Mortgage Foreclosure Information

6 Disabilities Issues

6 Eviction Assistance

5 Low Income * Public Assistance Issues

- 4 Low Income * Mortgage Foreclosure Information
- 4 Social Security Disability
- 3 Older Adults * Consumer Issues
- 2 Diseases/Disabilities * Public Assistance Issues
- 2 Low Income * Domestic Violence Issues
- 2 Low Income * Eviction Assistance
- 2 Protection and Advocacy for Individuals with Disabilities
- 1 Diseases/Disabilities * Medicaid
- 1 Diseases/Disabilities * Unemployment Insurance Benefits Assistance
- 1 Diseases/Disabilities * Welfare Rights Assistance
- 1 Low Income * Unemployment Insurance Benefits Assistance
- 1 Older Adults * Nursing Facilities * Tenant Rights Counseling
- 1 Older Adults * Social Security Retirement Benefits
- 172 Undesignated Temporary Financial Assistance
 - 15 Veterans
- 140 Rent Payment Assistance
 - 3 At Risk Homeless
 - 3 Families of Military Personnel/Veterans * Active Military
 - 1 Former Foster Children
- 119 Food Stamp Applications
- 108 Food Pantries
- 101 Electric Bill Payment Assistance
- 93 Emergency Shelter Clearinghouses
- 88 Comprehensive Information and Referral
- 71 Rental Deposit Assistance
 - 2 At Risk Homeless
 - 1 Young Adults
- 54 Community Shelters
- 19 Homeless Families
- 14 Homeless Individuals
 - 6 Women
 - 3 Men
 - 2 Homeless Veterans
 - 2 Pregnant Women
- 54 Housing Authorities
- 42 Health Care Discount Enrollment Programs
 - 42 Low Income * People Without Health Insurance
- 41 Discounted Heating Fuel
- 40 Lawyer Referral Services
 - 19 Low Income
 - 13 Middle Income
- 36 Directory Assistance

- 36 Medical Transportation
 - 14 Medicaid Recipients
 - 8 Older Adults
 - 3 Cancer
 - 2 Veterans
- 36 Municipal Police
- 35 Low Cost Home Rental Listings
- 34 Community Clinics
 - 4 People Without Health Insurance
 - 1 Homeless People
- 32 Drug Related Crisis Intervention
- 31 Dental Care
 - 24 People Without Health Insurance
 - 2 Adults
 - 2 Homeless People
 - 1 People Without Health Insurance * Children
 - 1 People Without Health Insurance * Older Adults
 - 1 People Without Health Insurance * People with Chronic Illnesses
- 29 Job Search Resource Centers
 - 4 Older Adults * Low Income
 - 4 Veterans
- 25 Social Security Disability
- 23 Legal Information Lines
- 22 Community Mental Health Agencies
 - 1 Chronic/Severe Mental Illness
- 21 Helplines/Warmlines
- 21 Prescription Expense Assistance
- 21 Veteran Benefits Assistance
- 20 Disability Related Transportation
 - 10 Medicaid Recipients
 - 3 Wheelchair Users
- 20 Medicare Information/Counseling
- 20 Public Utility Regulation/Deregulation
- 19 Domestic Violence Hotlines
- 19 Inpatient Drug Abuse Treatment
- 19 Medicaid Applications
- 18 Administrative Entities
 - 6 Health Care * People Without Health Insurance
 - 4 Energy Information Lines
 - 2 Education Issues
 - 2 Housing Issues
 - 2 Public Assistance Issues
 - 1 Small Business Development

- 18 Automobile Purchase Loans
- 18 Cell Phones
 - 15 Low Income
 - 3 Older Adults
- 18 Thrift Shops
- 17 Child Abuse Reporting/Emergency Response
- 17 Homeless Financial Assistance Programs
- 17 Physician Referral Services
 - 8 Opioid Detoxification
- 17 Prescription Drug Patient Assistance Programs
- 17 Transitional Housing/Shelter
 - 2 Homeless Families
 - 2 Homeless Individuals
 - 2 Single Mothers
 - 1 Families
 - 1 Veterans
 - 1 Young Adults
- 16 Comprehensive Outpatient Drug Abuse Treatment
 - 1 Dual Diagnosis
- 15 Local Bus Transit Services
- 15 Mortgage Payment Assistance
- 14 Mortgage Delinquency and Default Resolution Counseling
 - 1 Disabilities Issues
 - 1 Telephone Crisis Intervention
- 14 Referral to Physicians Accepting Medicaid
- 14 Unemployment Insurance
- 14 Weatherization Programs
- 13 Alcohol Related Crisis Intervention
- 12 Public Defender
- 12 Referral to Dental Practitioners Accepting Medicaid
- 12 Section 8 Housing Choice Vouchers
- 12 United States Senate Offices
- 12 WIC
- 11 Medical Information Lines
- 11 TANF Applications
- 10 Child Care Provider Referrals
- 10 Comprehensive Outpatient Alcoholism Treatment
 - 1 Women
- 10 General Clothing Provision
- 10 General Paratransit/Community Ride Programs
 - 1 AIDS/HIV
- 10 Hospitals
- 10 Inpatient Alcoholism Treatment

- 10 Street Outreach Programs
 - 8 Homeless Individuals
 - 2 Homeless Mentally Ill
 - 1 Adolescents
- 9 Adult Protective Intervention/Investigation
- 9 Automobiles
- 9 Bankruptcy Assistance
- 9 District Court
- 9 General Furniture Provision
- 9 Government Surplus Food Distribution Sites
- 9 Home Rehabilitation Services
- 9 HUD Approved Counseling Agencies
 - 1 Disabilities Issues
- 9 Mental Health Hotlines
- 9 Opioid Detoxification
- 9 Senior Ride Programs
- 9 Tax Information
- 8 Automobile Donation Programs
- 8 Dentist Referrals
 - 8 Low Income
- 8 Elderly/Disabled Home Rental Listings
- 8 General Acute Care Hospitals
- 8 Glasses/Contact Lenses
- 8 Governor Offices
- 8 Public Health
- 8 Suicide Prevention Hotlines
- 7 Bed Bug Information
- 7 Case/Care Management
 - 5 At Risk Homeless
 - 1 Older Adults
 - 1 Veterans
- 7 Consumer Law
- 7 Gas Bill Payment Assistance
- 7 General Consumer Complaints
- 7 Individual Counseling
- 7 Rooming/Boarding Houses
- 7 Senior Housing Information and Referral
- 6 Alcohol Dependency Support Groups
 - 1 Teenage Alcoholics
- 6 Disability Rights Groups
 - 1 Parents of Children with Disabilities
- 6 Elder Abuse Reporting
- 6 Furniture/Home Furnishings Donation Programs

- 6 Home Delivered Meals
 - 2 Older Adults
 - 2 Physical Disabilities
- 6 Local Electric Utility Companies
- 6 School Districts
- 6 Soup Kitchens
- 6 State Administered SSI Supplement Programs
- 6 Veterans Administration Hospitals
- 6 Volunteer Opportunities
- 5 Animal Shelters
- 5 Birth Certificates
- 5 Child Care Subsidies
- 5 Credit Counseling
- 5 Dentures
- 5 Domestic Violence Shelters
- 5 Elementary Schools
- 5 Home Rehabilitation Grants
- 5 Homeless Motel Vouchers
- 5 Homeless Shelter: Women
- 5 Methadone Maintenance
- 5 Neuter/Spay Services
 - 5 Low Income
- 5 Parenting Skills Classes
 - 1 Kinship Caregivers * Grandparents
 - 1 Parents of Children with Disabilities
- 5 Post Offices
- 5 Ride Sharing Programs
- 5 State Attorneys General
- 5 Veterinary Bill Assistance
 - 1 Emergency Veterinary Services
 - 1 Neuter/Spay Services
- 4 Better Business Bureaus
- 4 Bus Fare
- 4 Chambers of Commerce
- 4 CHIP Programs
- 4 Debt Consolidation Services
- 4 Families/Friends of Alcoholics Support Groups
- 4 Food Stamp Appeals/Complaints
- 4 Glasses Donation Programs
- 4 Home Maintenance and Minor Repair Services
 - 2 Older Adults
 - 2 Physical Disabilities

- 4 Homeless Drop In Centers
- 4 Homeless Shelter: Families
- 4 Individual Advocacy
 - 3 Disabilities Issues
 - 1 Older Adults
- 4 Job Banks
 - 1 Veterans
- 4 Labor Standards and Practices
- 4 Life Care Planning
- 4 Mayors Offices
- 4 Pregnancy Testing
- 4 Prescription Drug Discount Cards
 - 1 Medicare Beneficiaries
- 4 Public Health Information/Inspection/Remediation
- 4 Refugee Resettlement Services
- 4 Respite Care
- 4 Social Security Burial Benefits
- 4 State Government Information Lines
- 4 Telephone Bill Payment Assistance
- 4 Volunteer Recruitment/Placement
 - 1 Adolescents
- 4 Yard Work
 - 2 Older Adults
 - 1 Physical Disabilities
- 3 Baby Clothing
- 3 Charities/Foundations/Funding Organizations
 - 3 Diseases/Disabilities
- 3 Child Passenger Safety Seats
 - 2 Infants/Toddlers
- 3 Civil State Trial Courts
- 3 Colleges/Universities
 - 1 Human/Social Services Issues
- 3 Communicable Disease Control
- 3 Community Foundations
- 3 Developmental Assessment
 - 1 Children
- 3 Driver Licenses
- 3 Drug Dependency Support Groups
- 3 DUI Offender Programs
- 3 Errand Running/Shopping Assistance
- 3 Family Counseling
- 3 Federal Income Tax Information
- 3 Food Vouchers

- 3 Friendly Visiting
- 3 GED Instruction
- 3 General Counseling Services
 - 1 Stuttering
- 3 Government Consumer Protection Agencies
- 3 Home Based Parenting Education
 - 1 At Risk Families
 - 1 Court Referred Individuals
- 3 Home Health Aide Services
- 3 Home Rehabilitation Loans
- 3 In Home Assistance
 - 2 Older Adults
 - 1 Mental Illness/Emotional Disabilities
- 3 Legal Representation
 - 1 Disabilities Issues
 - 1 Domestic Violence Issues
- 3 Local Gas Companies
- 3 Long Distance Bus Services
- 3 Low Income Home Loans
 - 2 Older Adults
- 3 Medicaid Appeals/Complaints
- 3 Mental Health Related Support Groups
 - 1 Women * Depression * Bipolar Disorder
- 3 Mortgage Foreclosure Information
- 3 Motor Vehicle Registration
- 3 Non-Medically Assisted Alcohol Detoxification
- 3 Personal Finances/Budget Counseling
- 3 Physician/Surgeon Complaints
- 3 Political Associations/Clubs
- 3 Property Tax Rebate Information
- 3 Public Libraries
- 3 Scholarships
- 3 Sexual Assault Hotlines
- 3 Social Model Drug Detoxification
- 3 Tax Forms
- 3 Transportation Information Clearinghouses/511 Services
- 3 Veteran Burial Benefits
- 3 Vocational Rehabilitation
- 3 Water Bill Payment Assistance
- 2 Alcoholism Counseling
 - 1 Adolescents
- 2 Alcoholism Related Recovery Homes/Halfway Houses
- 2 Animal Control

- 2 Animal Lost and Found
- 2 Area Agencies on Aging
- 2 Baby Clothing/Diaper Donation Programs
- 2 Bad Weather Shelters
 - 2 Homeless Individuals
- 2 Beds
- 2 Bereavement Counseling
- 2 Building Code Enforcement
- 2 Building Inspection
- 2 Burial/Cremation Expense Assistance
- 2 Cell Phone Donation Programs
 - 1 Older Adults
- 2 Child Advocacy Centers
- 2 Child Care Centers
- 2 Child Support Assistance/Enforcement
- 2 Computer Classes
 - 2 Older Adults
- 2 Consumer Product Safety Complaints
- 2 Credit Reports
- 2 Criminal State Trial Courts
- 2 Disability Parking Permits
- 2 District Attorney
- 2 Early Head Start Sites
- 2 EBT Card Replacement Services
- 2 Educational Grants
 - 2 Women
- 2 Emergency Veterinary Services
- 2 Environmental Hazards Evaluation
- 2 Eviction Assistance
- 2 Eye Screening
 - 2 Low Income
- 2 Family Law Courts
- 2 Family Support Centers/Outreach
 - 1 Parents of Children with Disabilities
- 2 Health Insurance Premium Assistance
- 2 Hearing Aids
- 2 Home Barrier Evaluation/Removal
 - 1 Older Adults
- 2 Identification Cards
- 2 Independent Living Skills Instruction
- 2 Insurance Complaints
- 2 LADC
- 2 Landlord/Tenant Dispute Resolution

- 2 Legal Associations
- 2 Legislative Advocacy
 - 1 Disabilities Issues
 - 1 Manufactured/Mobile Home Park Inspection
- 2 LITC Programs
- 2 Long Term Case/Care Management
 - 2 Developmental Disabilities
- 2 Low Cost For Sale Homes/Housing Units
- 2 Medical Equipment/Supplies
- 2 Medicare
- 2 Occasional Medical Equipment/Supplies
- 2 Outreach Programs
 - 2 Homeless Veterans
- 2 Parenting Helplines
- 2 Poison Control
- 2 Public Awareness/Education
 - 1 Bisexuals
 - 1 Genetic Disorders
- 2 Public Guardianship/Conservatorship Programs
- 2 Residential Drug Abuse Treatment
 - 1 Adolescents
 - 1 Dual Diagnosis
- 2 Respite Care Subsidies
- 2 Senior Community Service Employment Programs
- 2 State Legislature Offices
- 2 State Officials Offices
 - 2 Public Safety
- 2 State Police
- 2 Suicide Survivors Support Groups
- 2 System Advocacy
 - 2 Older Adult/Aging Issues
- 2 Telephone Crisis Intervention
 - 1 Mortgage Delinquency and Default Resolution Counseling
- 2 Toll Road/Bridge Passes
- 2 Trash/Garbage Pickup
- 2 Underage Alcohol Party Reporting
- 1 Abortion Referrals
- 1 Abortions
- 1 Adolescent/Youth Counseling
- 1 Adult Probation
- 1 Alcohol Abuse Education/Prevention
- 1 Alcoholic Beverages Complaints
- 1 Anger Management

- 1 Animal Adoption
- 1 Animal Regulation
- 1 Anxiety Disorders Screening
 - 1 Post Traumatic Stress Disorder * Veterans
- 1 Art Therapy
- 1 Assistive Technology Equipment
- 1 Assistive Technology Loan
- 1 Automotive Repair
- 1 Baby Furniture
- 1 Bedding/Linen
- 1 Bicycle Safety Education
- 1 Bird Protection/Conservation
- 1 Birth Control
- 1 Boys/Girls Clubs
- 1 Breast Examinations
- 1 Business Consulting Services
- 1 Camp Referrals
- 1 Camps
 - 1 Girls
- 1 Cancer Clinics
- 1 Caregiver Counseling
 - 1 Kinship Caregivers
- 1 Caregiver Training
 - 1 Older Adults
- 1 Case/Care Management Referrals
 - 1 Veterans
- 1 Certificates/Forms Assistance
 - 1 Older Adults
- 1 Child Care Provider Licensing
- 1 Child Health and Disability Prevention Exams
- 1 Child Identification Cards
- 1 Children's Clothing
- 1 Children's Protective Services
- 1 Children's Rights Groups
- 1 Children's/Adolescent Residential Treatment Facilities
 - 1 Boys
- 1 Citizenship Assistance Centers
- 1 Clinical Psychiatric Evaluation
- 1 Clothing Vouchers
- 1 Computer Donation Programs
- 1 Co-Parenting Workshops
- 1 County Correctional Facilities
- 1 Court Advocacy Program

- 1 Crime Victim Accompaniment Services
- 1 Crisis Houses
 - 1 Chronic/Severe Mental Illness
- 1 Cultural Heritage Groups
 - 1 African American Community
- 1 Day Labor
- 1 Dental Associations
- 1 Dentist/Dental Support Personnel Complaints
- 1 Diabetes Management Clinics
- 1 Diapers
- 1 Disaster Donations Coordination
- 1 Disaster Donations Hotlines
- 1 Disaster Donations Matching Services
- 1 Disaster Donations Staging Areas
- 1 Disease/Disability Information
 - 1 Multiple Sclerosis
- 1 Donated Specialty Items
- 1 Donation Pickups
- 1 Drug Abuse Hotlines
- 1 Drug Crime Reporting
- 1 Drug Related Recovery Homes/Halfway Houses
- 1 Employment Transition Counseling
 - 1 Deafness
- 1 Energy Conservation Rebates
- 1 Energy Information Lines
- 1 Exercise Classes/Groups
- 1 Family Caregiver Subsidies
- 1 Fire Services
- 1 Fish and Game Violations Reporting
- 1 Flu Shots
- 1 Food Cooperatives
- 1 Food Stamp Fraud Reporting
- 1 Formal Wear Donation Programs
- 1 Fundraising and Resource Development Support
- 1 Gas Money
- 1 General Appliance Provision
- 1 General Bereavement Support Groups
- 1 General Clothing Donation Programs
- 1 Government Information Lines
 - 1 Unemployment Recipients
- 1 Group Residences for Adults with Disabilities
- 1 Head Start Sites
- 1 Health Care Referrals

- 1 Health Related Support Groups
- 1 Health/Dental Insurance
- 1 High Risk Health Insurance Pools
- 1 HIV Testing
- 1 Home Based Mental Health Services
- 1 Home Nursing
- 1 Homebuyer/Home Purchase Counseling
- 1 Homeless Advocacy Groups
- 1 Homeless Shelter: Men
- 1 Hospice Care
- 1 Hospital Associations
- 1 Hospital Complaints
- 1 Household Goods Donation Programs
- 1 Housing Discrimination Assistance
- 1 Immigrant Benefits Assistance
- 1 Immigrant Visa Application Filing Assistance
- 1 In Person Crisis Intervention
 - 1 Adolescents
- 1 Independent Living Communities/Complexes for Older Adults
- 1 Intellectual Property Law
- 1 Job Finding Assistance
 - 1 Registered Nurses
- 1 Juvenile Diversion
- 1 Land Deeds/Titles
- 1 Law Enforcement Complaints
- 1 Law Enforcement Records/Files
- 1 Lead Information
- 1 Lead Testing
- 1 Local Rail Services
- 1 Long Term Care Ombudsman Programs
- 1 Marriage Certificates
- 1 Marshals Offices
 - 1 Fire Services
- 1 Material Goods Donation Matching Services
- 1 Medicaid
- 1 Medicaid (QMB, SLMB, QDWI)
- 1 Medicaid Prior Authorization
- 1 Medical Bill Payment Assistance
 - 1 Spinal Cord Injuries
- 1 Mental Health Drop In Centers
- 1 Mental Health Facility Complaints
- 1 Military Family Service/Support Centers
- 1 Military Records

- 1 Mobile Health Care
 - 1 Homeless People
- 1 Mold Pollution Information
- 1 Motor Vehicle Titles
- 1 Nonprofit/Philanthropic Associations
- 1 Occupational Health and Safety
- 1 Organ and Tissue Banks
- 1 Organ Donor Cards/Registries
- 1 Parent Counseling
- 1 Parent to Parent Networking
 - 1 Parents of Children with Disabilities
- 1 Park and Ride Facilities
- 1 Pastoral Counseling
- 1 Patient to Patient Networking
 - 1 Cancer
- 1 Peer Counseling
 - 1 Mental Illness/Emotional Disabilities
- 1 Pet Food
- 1 Pollution Control
- 1 Pre-Existing Condition Insurance Plan
- 1 Prenatal Care
- 1 Probate Courts
- 1 Property Tax Payment Assistance
- 1 Protection and Advocacy for Individuals with Disabilities
- 1 Public Health Advisories
- 1 Recreation Centers
 - 1 Adolescents
- 1 Relapse Prevention Programs
 - 1 Drug Abusers
- 1 Rental Security Deposit Complaints
- 1 Residential Alcoholism Treatment
- 1 Residential Special Schools
 - 1 At Risk Youth * Boys
- 1 Restaurant/Food Sanitation
- 1 School Complaints
- 1 Secondary/High Schools
- 1 Senior Advocacy Groups
- 1 Senior Center Bus Services
- 1 Separation/Divorce Support Groups
- 1 Shelter Complaints
- 1 Small Business Development
- 1 Small Business Loans
- 1 Small Claims Courts

- 1 Smoking Cessation
- 1 Soccer
 - 1 Boys
- 1 Social Security Disability Applications
- 1 Social Security Retirement Benefits
- 1 Special Education
 - 1 Deafness
- 1 Special Olympics
- 1 Spouse/Domestic Partner Abuse Prevention
- 1 State Offices of Emergency Services
- 1 State Prisons
 - 1 Men
- 1 Street Maintenance
- 1 Student Financial Aid
- 1 Student Transportation Services
- 1 Superior Courts
- 1 Therapeutic Camps
- 1 Therapy Referrals
- 1 Traffic/Parking Violation Assistance
- 1 Transitional Case/Care Management
 - 1 Immigrant Communities
- 1 Transportation Safety Standards
- 1 Unfair Labor Practices
- 1 Veteran Home Loans
- 1 Veteran Outpatient Clinics
- 1 Volunteer Program Management Assistance
- 1 Volunteer Program Recruitment Assistance
- 1 Wellness Programs
- 1 Wet Shelters
 - 1 Men
- 1 Winter Clothing Donation Programs
- 1 Women's Health Centers
- 1 Youth Community Service Programs