

**2-1-1 NH**  
**Statistical Report**  
**Caller's County & Referred Services**  
**4/1/2009 to 4/30/2009**

Total Calls in Date Range: 2752

**907 Hillsborough**

86	Legal Counseling
19	Low Income * Divorce/Custody/Support Issues
9	Landlord/Tenant Assistance
7	Older Adults
5	Low Income * Welfare Rights Assistance
4	Low Income * Landlord/Tenant Dispute Resolution
3	Disabilities Issues
3	Low Income * Medicaid
2	Low Income * Domestic Violence Issues
2	Low Income * Eviction Assistance
2	Low Income * Housing Complaints
2	Low Income * Public Assistance Issues
2	Low Income * Unemployment Insurance Benefits Assistance
2	Mortgage Foreclosure Information
2	Protection and Advocacy for Individuals with Disabilities
2	Public/Subsidized Housing Appeals Assistance
1	Diseases/Disabilities * Medicaid
1	Diseases/Disabilities * Welfare Rights Assistance
1	Housing Issues * Manufactured/Mobile Home Parks
1	Low Income * Section 8 Housing Residents
1	Older Adults * Consumer Issues
60	Specialized Information and Referral
22	Homeless Individuals
18	Older Adults
8	Homeless Families
4	Disabilities Issues
2	Diseases/Disabilities
2	Parents of Children with Disabilities
1	Active Military
1	Diabetes
1	Gay/Lesbian/Bisexual/Transgender Issues
1	Health/Dental Insurance
1	Older Adult/Aging Issues

	1	Parents
54		Food Stamps
54		Undesignated Temporary Financial Assistance
	2	Families of Military Personnel/Veterans
51		Rent Payment Assistance
47		Food Pantries
45		Heating Fuel Bill Payment Assistance
	1	Families of Military Personnel/Veterans
30		Electric Bill Payment Assistance
29		Tax Preparation Assistance
	17	Low Income
27		411 Call
27		Rental Deposit Assistance
	1	Homeless People
25		Community Clinics
	7	People Without Health Insurance
22		Medical Transportation
	4	Older Adults
	3	Medicaid Recipients
	1	Cancer
	1	Veterans
17		Dental Care
	13	People Without Health Insurance
	5	Low Income
	1	Diseases/Disabilities
	1	Homeless People
	1	Older Adults
17		HUD Approved Counseling Agencies
	1	Diseases/Disabilities

- 17 Job Search/Placement
- 16 Lawyer Referral Services
  - 3 Middle Income
  - 1 Low Income
- 15 Homeless Shelter
  - 6 Women
  - 4 Families
  - 4 Men
  - 1 Veterans
- 14 Community Mental Health Agencies
- 13 Medicaid
- 12 Domestic Violence Hotlines
  - 3 Women
  - 2 Battered Men
  - 1 Battered Women
- 12 Housing Authorities
- 12 Section 8 Housing Choice Vouchers
- 11 Prescription Expense Assistance
- 9 Furniture
- 9 Mortgage Payment Assistance
- 9 Social Security Disability
- 9 Tax Information
  - 3 Low Income
- 9 Utility Bill Payment Assistance
- 8 Family Counseling

- 7 Alcohol Dependency Support Groups
- 7 Comprehensive Information and Referral
  - 1 Native American Community
- 7 Disability Related Transportation
  - 4 Wheelchair Users
- 7 Transitional Housing/Shelter
  - 3 Homeless People \* Women
  - 1 Homeless Families
  - 1 Homeless Individuals
  - 1 Single Mothers
- 7 Unemployment Insurance
- 7 Volunteer Recruitment/Placement
- 6 Credit Counseling
- 6 General Inquiry
- 6 Medical Information Lines
- 5 Administrative Entities
  - 1 Guardians ad Litem
- 5 Dentures
- 5 Disease Control Advisories
  - 5 Animal Ailments \* Influenza
- 5 Health/Dental Insurance
  - 3 Children
  - 1 People Without Health Insurance \* Children
- 5 Home Delivered Meals
  - 4 Older Adults
  - 1 Physical Disabilities
- 5 Individual Counseling
  - 1 Adolescents

- 5 Job Search Resource Centers
- 5 Legal Representation
  - 3 Domestic Violence Issues
  - 1 Disabilities Issues
- 5 Motor Vehicle Registration
- 5 Public Defender
- 5 Senior Housing Information and Referral
- 5 Senior Ride Programs
- 5 Thrift Shops
- 4 Automobiles
- 4 Clothing
- 4 Driver Licenses
- 4 Drug Detoxification
- 4 Homeless Financial Assistance Programs
- 4 Information Lines
  - 4 State Trial Courts
- 4 Labor Standards and Practices
- 4 Medicare Information/Counseling
  - 1 Prescription Drug Issues
- 4 Vocational Rehabilitation
  - 1 Mental Health Issues
- 3 Automobile Purchase Loans
- 3 Baby Clothing

- 3    Camps
  - 1        Low Income
- 3    Child Abuse Reporting/Emergency Response
- 3    Child Care Provider Referrals
- 3    Day Camps
- 3    Federal Income Tax Information
- 3    Health Care Referrals
  - 1        People Without Health Insurance
- 3    Helplines/Warmlines
  - 1        Abortion Issues
- 3    Housing Search and Information
  - 2        Diseases/Disabilities
- 3    Job Corps
- 3    Legal Information Lines
- 3    Local Transportation
- 3    Marriage Counseling
- 3    Mortgage Delinquency and Default Resolution Counseling
- 3    Municipal Police
- 3    Neuter/Spay Services
  - 1        Low Income
  - 1        Temporary Financial Assistance
- 3    Pet Food
- 3    Physician Referrals

- 3 Public Health
- 3 Public Utility Regulation/Deregulation
- 3 Ride Sharing Programs
- 3 Soup Kitchens
  - 1 Children
- 3 Student Financial Aid
- 3 Volunteer Opportunities
- 3 WIC
- 2 Alcohol Detoxification
- 2 Anger Management
  - 1 Adolescents
- 2 Automotive Repair
- 2 Benefits Assistance
  - 1 Active Military
- 2 Bereavement Counseling
- 2 Child Care Subsidies
- 2 Clinical Psychiatric Evaluation
- 2 Clothing Donation Programs
- 2 Colleges/Universities
- 2 Community Colleges
- 2 Computer Classes
  - 1 Older Adults

- 2 Consumer Complaints
- 2 Disability Rights Groups
- 2 Disaster Relief Services
  - 1 Fire Victims
- 2 Drug Abuse Counseling
  - 1 Dual Diagnosis
- 2 Elderly/Disabled Home Rental Listings
- 2 Ex-Offender Halfway Houses
- 2 Fire Services
- 2 Follow Up Call
- 2 General Dentistry
  - 1 Children
  - 1 Diseases/Disabilities
- 2 Glasses Donation Programs
- 2 Glasses/Contact Lenses
- 2 Government Surplus Food Distribution Sites
- 2 Head Start
- 2 Health Related Support Groups
  - 1 Breast Cancer
  - 1 Chronic Pain
- 2 Home Health Aides
- 2 Hospice Care
- 2 Household Goods



- 2 Housing Counseling
- 2 Inpatient Drug Abuse Treatment
- 2 Inpatient Drug Detoxification
- 2 Inpatient Substance Abuse Treatment
- 2 Juvenile Delinquency Prevention
- 2 Language Translation
- 2 Local Bus Services
- 2 Mental Health Evaluation
- 2 Mutual Support Groups
  - 1 Bisexuals
  - 1 Brain Injuries
  - 1 Families/Friends of GLBT Individuals
  - 1 Gay Men
- 2 Parental Visitation Facilitation
- 2 Personal Care
  - 1 Diseases/Disabilities
- 2 Personal Emergency Response Systems
- 2 Referral to Physicians Accepting Medicaid
- 2 Refugee Resettlement Services
- 2 Residential Alcoholism Treatment
- 2 Residential Drug Abuse Treatment
- 2 Senior Centers
- 2 Small Claims Courts

- 2 Street Outreach Programs
  - 1 Homeless Families
  - 1 Homeless Individuals
- 2 Tax Forms
- 2 Telephone Bill Payment Assistance
- 2 Telephone Solicitation Complaints
- 2 Temporary Financial Assistance
- 2 Transportation Expense Assistance
  - 2 Homeless Individuals
- 2 VITA Program Sites
- 2 Welfare to Work Programs
  - 2 TANF Recipients
- 1 Abortion Referrals
- 1 Abortions
- 1 Adolescent/Youth Counseling
- 1 Adult Basic Education
- 1 Adult Day Health Programs
- 1 Adult Day Programs
- 1 Adult Literacy Programs
- 1 Adult Respite Care
- 1 Advocacy
  - 1 Physical Disabilities
- 1 Alcoholism Hotlines

- 1 Animal Control
- 1 Animal Licenses
- 1 Animal Rescue
- 1 Area Agencies on Aging
- 1 Automobile Donation Programs
- 1 Baby Furniture
- 1 Bereaved Child Support Groups
- 1 Bereavement Support Groups
- 1 Book/Magazine Donation Programs
  - 1 Asthma
- 1 Breast Care Centers
- 1 Breast Examinations
- 1 Building Code Enforcement
- 1 Burial/Cremation Expense Assistance
- 1 Bus Charter Services
- 1 Bus Fare
- 1 Bus Terminals
- 1 Career Counseling
- 1 Case/Care Management
  - 1 Older Adults
- 1 Central Intake/Assessment for Substance Abuse
- 1 Certificates/Forms Assistance

- 1 Disabilities Issues
- 1 Child Care Providers
- 1 Child Custody/Visitation Assistance
  - 1 Domestic Violence Issues
- 1 Child Passenger Safety Seat Inspections
- 1 Child Passenger Safety Seats
- 1 Child Support Assistance/Enforcement
- 1 Citizenship and Immigration Services Offices
- 1 Community Foundations
- 1 Community Services
- 1 Comprehensive Outpatient Alcoholism Treatment
- 1 Comprehensive Outpatient Drug Abuse Treatment
- 1 Comprehensive Outpatient Substance Abuse Treatment
- 1 Congregate Meals/Nutrition Sites
  - 1 Children
- 1 Consumer Protection Agencies
- 1 Contraception
- 1 Credit Reports
- 1 Crime Reporting
- 1 Criminal State Trial Courts
- 1 Day Care
- 1 Dental Bill Payment Assistance

- 1 Dental Restoration
- 1 Discrimination Assistance
- 1 Disease/Disability Information
  - 1 H1N1
- 1 Diversion Programs
  - 1 Juvenile Offenders
- 1 Domestic Violence Shelters
- 1 Donated Specialty Items
- 1 Donation Drop Off Points
- 1 Donation Pickups
- 1 Drug Dependency Support Groups
- 1 Educational Grants
- 1 Elder Abuse Reporting
- 1 Emergency Shelter
  - 1 Homeless Families
- 1 Employment Transition Counseling
- 1 Errand Running/Shopping Assistance
- 1 Families/Friends of Alcoholics Support Groups
- 1 Family Support Centers/Outreach
  - 1 Kinship Caregivers \* Grandparents
- 1 Fans/Air Conditioners
  - 1 Frail Elderly \* Low Income
- 1 First Time Buyer Home Loans

- 1 Food Cooperatives
- 1 Food Stamp Applications
- 1 Foster Home Placement
- 1 Gas Bill Payment Assistance
- 1 Gay/Lesbian/Bisexual/Transgender Support Groups
- 1 GED Instruction
- 1 Governor Offices
- 1 Group Counseling
  - 1 Adolescents
- 1 Hang-Up
- 1 Hearing Aids
- 1 Home Barrier Evaluation/Removal
- 1 Homemaker Assistance
- 1 Hospitals
- 1 Household Goods Vouchers
- 1 Immigrant Visa Application Filing Assistance
- 1 Immunizations
  - 1 Children
- 1 In Home Assistance
- 1 In Person Crisis Intervention
  - 1 Youth
- 1 Independent Living Communities/Complexes for Older Adults

- 1 Individual Advocacy
  - 1 Domestic Violence Issues
- 1 Insurance Company/Agent Complaints
- 1 Insurance Complaints
- 1 Job Search Techniques
- 1 Job Training
- 1 Landlord/Tenant Dispute Resolution
- 1 Large Item Trash/Garbage Pickup
- 1 Legal Associations
- 1 Libraries
- 1 Library Services
- 1 Local Electric Utility Companies
- 1 Long Term Care Insurance
- 1 Low Income Home Loans
- 1 Low Income/Subsidized Private Rental Housing
- 1 Mammograms
- 1 Maternity Homes
  - 1 Pregnant Teens
- 1 Mediation
  - 1 Families
- 1 Medicaid Appeals/Complaints
- 1 Medical Bill Payment Assistance
  - 1 Cancer

- 1 Medical Equipment/Supplies
- 1 Medicare
- 1 Mental Health Related Support Groups
  - 1 Families/Friends of Mentally Ill
- 1 Methadone Maintenance
- 1 Mobile Dental Care
  - 1 Homeless People
- 1 Occasional Medical Equipment/Supplies
- 1 Opioid Detoxification
- 1 Outpatient Drug Detoxification
- 1 Paramedic/EMT Services
- 1 Parenting Education
- 1 Parks/Recreation Areas
- 1 Passports
- 1 Peer Counseling
  - 1 Domestic Violence Issues
- 1 Personal Finances/Budget Counseling
- 1 Pharmacist Complaints
- 1 Physician Referral Services
- 1 Placements for Children and Youth
- 1 Post Offices
- 1 Pregnancy Counseling



- 1 Pregnancy Testing
- 1 Prescription Medication Services
- 1 Property Tax Rebate Information
- 1 Public Guardianship/Conservatorship Programs
- 1 Public Health Information/Inspection/Remediation
- 1 Public Libraries
- 1 Public Officials Offices
- 1 Referral to Dental Practitioners Accepting Medicaid
- 1 Senior Community Service Employment Programs
- 1 Sexual Assault Hotlines
- 1 Skilled Nursing Facilities
- 1 Skills Exchanges/Cooperatives
- 1 Small Business Development
- 1 Social Security Retirement Benefits
- 1 Suicide Counseling
- 1 Suicide Prevention Hotlines
- 1 Suicide Survivors Support Groups
- 1 Technical/Trade Schools
- 1 Temporary Employment
- 1 Travelers Assistance

- 1 United States House of Representatives Offices
- 1 Volunteer Service Programs
- 1 Weather Reports
- 1 WIC Applications/Certification
- 1 Wish Foundations
- 1 Workers Compensation
- 1 Youth Community Service Programs
  - 1 Court Referred Individuals

**412 Rockingham**

- 37 Legal Counseling
  - 10 Low Income \* Divorce/Custody/Support Issues
  - 3 Older Adults \* Consumer Issues
  - 2 Landlord/Tenant Assistance
  - 2 Low Income \* Landlord/Tenant Dispute Resolution
  - 2 Low Income \* Public Assistance Issues
  - 2 Older Adults
  - 1 Diseases/Disabilities \* Social Security Issues
  - 1 Diseases/Disabilities \* Welfare Rights Assistance
  - 1 Housing Issues \* Manufactured/Mobile Home Parks
  - 1 Low Income \* Domestic Violence Issues
  - 1 Low Income \* Eviction Assistance
  - 1 Low Income \* Welfare Rights Assistance
  - 1 Mortgage Foreclosure Information
  - 1 Older Adults \* Housing Issues
  - 1 Public/Subsidized Housing Appeals Assistance
- 33 Electric Bill Payment Assistance
- 30 Specialized Information and Referral
  - 12 Older Adults
  - 7 Homeless Families
  - 6 Homeless Individuals
  - 2 Disabilities Issues
  - 2 Older Adult/Aging Issues
  - 1 Diseases/Disabilities

- 1 Fibromyalgia
- 1 Suicide Attempt Survivors \* Families/Friends of Suicides
  
- 27 Heating Fuel Bill Payment Assistance
  - 1 Families of Military Personnel/Veterans
  
- 22 Food Stamps
  
- 21 Undesignated Temporary Financial Assistance
  
- 18 Rent Payment Assistance
  - 1 At Risk Homeless
  
- 17 Food Pantries
  
- 14 Lawyer Referral Services
  - 5 Low Income
  - 3 Middle Income
- 13 Rental Deposit Assistance
  
- 12 Dental Care
  - 11 People Without Health Insurance
  - 2 Diseases/Disabilities
  - 2 Low Income
  - 1 Patients
  
- 11 HUD Approved Counseling Agencies
  
- 9 Community Clinics
  - 1 Homeless People
  - 1 People Without Health Insurance
  
- 9 Medicaid
  
- 8 Medical Transportation
  - 5 Medicaid Recipients
  - 2 Cancer
  - 1 Older Adults
  
- 8 Section 8 Housing Choice Vouchers

- 7 Administrative Entities
  - 1 Adult Education
  - 1 Guardians ad Litem
  - 1 Health Care \* People Without Health Insurance
  - 1 Low Income/Subsidized Private Rental Housing
  
- 7 Child Care Provider Referrals
  
- 7 Comprehensive Information and Referral
  
- 7 Disease Control Advisories
  - 7 Animal Ailments \* Influenza
- 7 Homeless Shelter
  - 5 Families
  - 2 Men
- 7 Housing Authorities
  
- 5 411 Call
  
- 5 Domestic Violence Hotlines
  - 1 Battered Women
  
- 5 General Inquiry
  
- 5 Medicaid Applications
  
- 5 Mortgage Payment Assistance
  
- 5 Physician Referral Services
  
- 5 Prescription Expense Assistance
  
- 5 United States House of Representatives Offices
  
- 4 Comprehensive Outpatient Drug Abuse Treatment
  - 1 Court Referred Individuals
  
- 4 Disability Related Transportation
  - 2 Wheelchair Users
  
- 4 Local Transportation

- 4 Public Utility Regulation/Deregulation
- 4 Senior Ride Programs
- 4 Unemployment Insurance
- 4 Utility Bill Payment Assistance
- 3 Hospitals
- 3 Medicare
- 3 Medicare Information/Counseling
- 3 Motor Vehicle Registration
- 3 Mutual Support Groups
  - 1 Brain Injuries
  - 1 Children of Divorced Parents
  - 1 Families/Friends of Alcoholics Support Groups
- 3 Senior Housing Information and Referral
- 3 Substance Abuse Counseling
- 3 Tax Information
- 3 Tax Preparation Assistance
  - 2 Low Income
- 3 WIC
- 2 AARP Tax Aide Program Sites
- 2 Automobile Purchase Loans
- 2 Building Inspection
- 2 Case/Care Management
  - 1 Brain Injuries

- 1 Older Adults
- 2 Central Intake/Assessment for Drug Abuse
- 2 Credit Counseling
- 2 Driver Licenses
- 2 Errand Running/Shopping Assistance
- 2 Eviction Assistance
- 2 Furniture
- 2 Health Insurance Premium Assistance
- 2 Helplines/Warmlines
- 2 Home Barrier Evaluation/Removal
- 2 Homeless Financial Assistance Programs
- 2 Inpatient Alcoholism Treatment
- 2 Job Corps
- 2 Job Search/Placement
- 2 Local Bus Services
- 2 Mortgage Delinquency and Default Resolution Counseling
- 2 Municipal Police
- 2 Parenting Education
  - 2 Divorce/Custody/Support Issues
- 2 Property Tax Rebate Information
- 2 Social Security Disability

- 2 Telephone Crisis Intervention
- 2 Thrift Shops
- 2 Weatherization Programs
- 1 Adolescent Medicine
- 1 Alcoholism Counseling
- 1 Animal Control
- 1 Automobile Donation Programs
- 1 Automobiles
- 1 Benefits Assistance
  - 1 Older Adults
- 1 Bereavement Support Groups
- 1 Central Intake/Assessment for Substance Abuse
- 1 Child Care Providers
- 1 Child Care Subsidies
- 1 Child Support Assistance/Enforcement
- 1 Citizenship and Immigration Services Offices
- 1 Community Mental Health Agencies
- 1 Community Wellness Programs
- 1 Comprehensive Outpatient Substance Abuse Treatment
  - 1 Adolescents
- 1 Consumer Assistance and Protection

- 1 Consumer Complaints
- 1 Crisis Intervention
- 1 Debt Management
- 1 Dental Care Referrals
- 1 Dental Restoration
  - 1 Adults
- 1 Dentist/Dental Support Personnel Complaints
- 1 Dentures
- 1 Disability Related Support Groups
  - 1 Multiple Sclerosis
- 1 Disability Rights Groups
- 1 Disaster Information
- 1 Disaster Relief Services
  - 1 Fire Victims
- 1 Disease/Disability Information
  - 1 Animal Ailments \* Influenza
- 1 District Attorney
- 1 Donation Drop Off Points
  - 1 Medical Equipment/Assistive Technology Donation Programs \* Asthma
- 1 Driving Safety Education
  - 1 Older Adults
- 1 Drug Detoxification
- 1 Energy Use Audits
- 1 Football



- 1 Gas Bill Payment Assistance
- 1 GED Instruction
- 1 General Physical Examinations
- 1 Glasses/Contact Lenses
- 1 Government Surplus Food Distribution Sites
- 1 Head Start
- 1 Health Care
  - 1 People Without Health Insurance
- 1 Health Education
  - 1 Nursing Assistants
- 1 Health Related Advocacy Groups
- 1 Health Related Support Groups
  - 1 Fibromyalgia
- 1 Health/Dental Insurance
  - 1 People Without Health Insurance \* Children
- 1 Home Delivered Meals
- 1 Home Health Aides
- 1 Home Improvement/Accessibility
- 1 Home Rehabilitation Grants
- 1 Home Rehabilitation Loans
- 1 Home Rehabilitation Programs
- 1 Housing Search and Information
  - 1 Diseases/Disabilities

- 1 Human Rights Groups
- 1 Individual Advocacy
  - 1 Older Adults
- 1 Individual Counseling
- 1 Information Lines
  - 1 State Trial Courts
- 1 Inpatient Drug Detoxification
- 1 Insurance Company/Agent Complaints
- 1 Juvenile Delinquency Prevention
- 1 Legal Information Lines
- 1 Low Income/Subsidized Private Rental Housing
- 1 Medical Equipment/Supplies
- 1 Medical Information Lines
- 1 Medical Social Work
- 1 Mental Health Evaluation
- 1 Mobile Dental Care
  - 1 Homeless People
- 1 Mold Pollution Information
- 1 Mortgage Foreclosure Information
- 1 Nursing Associations
- 1 Occasional Medical Equipment/Supplies
- 1 Personal Finances/Budget Counseling

- 1 Physician Referrals
- 1 Physician/Surgeon Complaints
- 1 Prescription Drug Discount Cards
- 1 Public Defender
- 1 Public Health
- 1 Public Health Information/Inspection/Remediation
- 1 Public Officials Offices
- 1 Recycling
- 1 Referral to Dental Practitioners Accepting Medicaid
- 1 Referral to Physicians Accepting Medicaid
- 1 Sexual Assault Counseling
- 1 Sexual Assault Hotlines
- 1 Soup Kitchens
- 1 State Attorneys General
- 1 State Government Information Lines
- 1 Student Financial Aid
- 1 Suicide Counseling
- 1 Suicide Prevention Hotlines
- 1 Suicide Survivors Support Groups
- 1 Telephone Bill Payment Assistance

- 1 Temporary Financial Assistance
- 1 Temporary Restraining Orders
- 1 Transitional Housing/Shelter
  - 1 Homeless Families
- 1 Travelers Assistance
- 1 United States Senate Offices
- 1 Urgent Care Centers
- 1 Utility Assistance
- 1 Veteran Benefits Assistance
- 1 Wheelchairs/Wheeled Mobility
- 1 Workers Compensation

**304 Merrimack**

- 33 Specialized Information and Referral
  - 16 Homeless Individuals
  - 9 Older Adults
  - 7 Homeless Families
  - 1 Diabetes
- 27 Rental Deposit Assistance
  - 1 At Risk Homeless
- 25 Legal Counseling
  - 9 Low Income \* Divorce/Custody/Support Issues
  - 4 Landlord/Tenant Assistance
  - 2 Low Income \* Eviction Assistance
  - 1 Low Income \* Domestic Violence Issues
  - 1 Low Income \* Landlord/Tenant Dispute Resolution
  - 1 Older Adults \* Consumer Issues
  - 1 Protection and Advocacy for Individuals with Disabilities
- 22 Rent Payment Assistance
  - 1 Homeless Families

20	Electric Bill Payment Assistance
20	Heating Fuel Bill Payment Assistance
1	Families of Military Personnel/Veterans
18	Food Stamps
18	Undesignated Temporary Financial Assistance
1	Hemophilia
16	Food Pantries
11	Homeless Shelter
4	Women
3	Families
3	Men
1	Adult Sex Offenders
1	Pregnant Women
10	Housing Authorities
10	Section 8 Housing Choice Vouchers
9	General Inquiry
8	HUD Approved Counseling Agencies
2	Diseases/Disabilities
8	Low Income/Subsidized Private Rental Housing
7	411 Call
6	Lawyer Referral Services
3	Middle Income
1	Low Income
6	Medicaid

- 6 Transitional Housing/Shelter
  - 2 Single Mothers
  - 1 Families
  - 1 Homeless Families
  - 1 Homeless Individuals \* Young Adults \* Pregnant Single Women
  - 1 Pregnant Women
  - 1 Young Adults
  
- 4 Health/Dental Insurance
  - 1 Adolescents
  - 1 People Without Health Insurance \* Adolescents
  - 1 People Without Health Insurance \* Children
  
- 4 Individual Counseling
  
- 4 Legal Information Lines
  
- 4 Medical Transportation
  - 1 Medicaid Recipients
  
- 4 Mortgage Payment Assistance
  
- 3 Child Abuse Reporting/Emergency Response
  
- 3 Disease Control Advisories
  - 3 H1N1
  
- 3 Domestic Violence Hotlines
  - 1 Women
  
- 3 Home Rehabilitation Grants
  
- 3 Mortgage Delinquency and Default Resolution Counseling
  
- 3 Prescription Expense Assistance
  
- 3 Social Security Disability
  
- 3 Soup Kitchens
  
- 3 Weatherization Programs

- 2 Adult Protective Intervention/Investigation
- 2 Alcohol Detoxification
- 2 Automobile Donation Programs
- 2 Burial/Cremation Expense Assistance
- 2 Child Care Provider Referrals
- 2 Comprehensive Information and Referral
- 2 Comprehensive Outpatient Drug Abuse Treatment
- 2 Dental Care
  - 1 People Without Health Insurance
- 2 Educational Grants
- 2 Family Law Courts
- 2 GED Instruction
- 2 General Furniture Provision
- 2 Glasses/Contact Lenses
- 2 Hospitals
- 2 Housing Search and Information
  - 2 Diseases/Disabilities
- 2 Individual Advocacy
  - 1 Domestic Violence Issues
  - 1 Older Adult/Aging Issues
- 2 Information Lines
  - 2 State Trial Courts
- 2 Job Corps

- 2 Job Search/Placement
- 2 Low Cost Home Rental Listings
- 2 Medicaid Applications
- 2 Medicare Information/Counseling
- 2 Mental Health Hotlines
  - 1 Youth
- 2 Outpatient Drug Detoxification
- 2 Post Offices
- 2 Property Tax Payment Assistance
- 2 Public Guardianship/Conservatorship Programs
- 2 Rooming/Boarding Houses
- 2 Senior Housing Information and Referral
- 2 State Attorneys General
- 2 Unemployment Insurance
- 2 Utility Bill Payment Assistance
- 2 Volunteer Recruitment/Placement
- 1 Adult Psychiatric Hospitals
- 1 Alcoholism Hotlines
- 1 Automobiles
- 1 Benefits Assistance
- 1 Bereaved Parent Support Groups



- 1      Infants/Toddlers
- 1      Bereavement Counseling
- 1      Case/Care Management
  - 1      Families with Children
- 1      Central Intake/Assessment for Drug Abuse
- 1      Charities/Foundations/Funding Organizations
  - 1      Diseases/Disabilities
- 1      Child Passenger Safety Seats
- 1      Children's Protective Services
- 1      Citizenship and Immigration Services Offices
- 1      Community Foundations
- 1      Community Mental Health Agencies
- 1      Comprehensive Outpatient Alcoholism Treatment
- 1      Consumer Protection Agencies
- 1      Credit Counseling
- 1      Crisis Intervention
  - 1      Adolescents
- 1      Disability Related Transportation
  - 1      Wheelchair Users
- 1      Domestic Violence Shelters
- 1      Drug Detoxification
- 1      Elder Abuse Reporting
- 1      Eviction Assistance

- 1 Furniture
- 1 Governor Offices
- 1 Health Care
  - 1 People Without Health Insurance
- 1 Home Delivered Meals
- 1 Home Rehabilitation Loans
- 1 Homeless Financial Assistance Programs
- 1 Housing Search Assistance
- 1 Inpatient Alcoholism Treatment
- 1 Inpatient Drug Detoxification
- 1 Landlord/Tenant Dispute Resolution
- 1 Lead Poisoning Screening
- 1 Local Electric Utility Companies
- 1 Medical Equipment/Assistive Technology Donation Programs
  - 1 Asthma
- 1 Medical Equipment/Supplies
- 1 Mental Health Care and Counseling
  - 1 Alzheimer's Disease
- 1 Municipal Police
- 1 Neuter/Spay Services
  - 1 Low Income
- 1 Nonprofit Corporation Development

- 1 Nursing Facilities
  - 1 Alzheimer's Disease
- 1 Occupational/Professional Licensing and Certification
- 1 Peer Counseling
  - 1 Breast Cancer
- 1 Personal Finances/Budget Counseling
  - 1 Low Income
- 1 Prescription Drug Discount Cards
- 1 Probate Courts
- 1 Residential Drug Abuse Treatment
- 1 Ride Sharing Programs
- 1 Sexual Assault/Incest Support Groups
- 1 Smoking Cessation
- 1 Social Security Numbers
- 1 Suicide Prevention Hotlines
  - 1 Youth
- 1 System Advocacy
  - 1 Older Adult/Aging Issues
- 1 Tax Information
- 1 Tax Preparation Assistance
  - 1 Low Income
- 1 Telephone Bill Payment Assistance
- 1 Telephone Crisis Intervention
- 1 Transitional Case/Care Management

- 1 At Risk Homeless
- 1 Transportation Expense Assistance
  - 1 Homeless Individuals
- 1 United States Attorney
- 1 United States Senate Offices
- 1 Veteran Benefits Assistance
- 1 Vocational Rehabilitation
- 1 WIC
- 115 Strafford**
  - 16 Legal Counseling
    - 4 Low Income \* Divorce/Custody/Support Issues
    - 4 Low Income \* Landlord/Tenant Dispute Resolution
    - 2 Landlord/Tenant Assistance
    - 2 Older Adults
    - 1 Low Income \* Eviction Assistance
    - 1 Low Income \* Public Assistance Issues
  - 9 Specialized Information and Referral
    - 4 Homeless Families
    - 3 Homeless Individuals
    - 2 Older Adults
  - 8 Electric Bill Payment Assistance
  - 8 Undesignated Temporary Financial Assistance
  - 5 Heating Fuel Bill Payment Assistance
  - 5 Rent Payment Assistance
  - 5 Rental Deposit Assistance
  - 4 Homeless Shelter
    - 2 Families
    - 2 Women

- 3 411 Call
- 3 Hospitals
- 3 Medical Transportation
  - 1 Older Adults
- 3 Utility Bill Payment Assistance
- 2 Comprehensive Information and Referral
- 2 Food Pantries
- 2 Food Stamps
- 2 Home Rehabilitation Loans
- 2 Housing Authorities
- 2 HUD Approved Counseling Agencies
- 2 Job Search/Placement
- 2 Lawyer Referral Services
- 2 Legal Information Lines
- 2 Medicaid
- 2 Medicaid Applications
- 2 Mortgage Delinquency and Default Resolution Counseling
- 2 Public Defender
- 2 Referral to Physicians Accepting Medicaid
- 2 Section 8 Housing Choice Vouchers
- 1 Anger Management

- 1 Animal Adoption
- 1 Bankruptcy Courts
- 1 Building Inspection
- 1 Cell Phones
  - 1 Older Adults
- 1 Child Abuse Prevention
- 1 Child Abuse Reporting/Emergency Response
- 1 Clinical Psychiatric Evaluation
- 1 Clothing
- 1 Community Clinics
- 1 Consumer Complaints
- 1 Consumer Protection Agencies
- 1 Credit Counseling
- 1 Disability Insurance
- 1 Disability Related Transportation
- 1 Eviction Assistance
- 1 Family Law Courts
- 1 Federal Income Tax Information
- 1 Furniture
- 1 General Inquiry
- 1 Geriatric Counseling

- 1 Governor Offices
- 1 Health Care
  - 1 People Without Health Insurance
- 1 Home Rehabilitation Grants
- 1 Housing Search and Information
  - 1 Diseases/Disabilities
- 1 Information Lines
  - 1 State Trial Courts
- 1 Inpatient Alcoholism Treatment
- 1 Job Search Resource Centers
- 1 Juvenile Delinquency Prevention
- 1 Labor Standards and Practices
- 1 Literacy Programs
- 1 Local Bus Services
- 1 Mold Pollution Information
- 1 Neuter/Spay Services
  - 1 Low Income
- 1 Nursing Associations
- 1 Physician Referral Services
- 1 Pregnancy Counseling
- 1 Prescription Expense Assistance
- 1 Property Tax Payment Assistance

- 1 Public Health
- 1 Public Utility Regulation/Deregulation
- 1 Rooming/Boarding Houses
- 1 Social Security Disability
- 1 Suicide Prevention Hotlines
- 1 Technical/Trade Schools
- 1 Telephone Bill Payment Assistance
- 1 Telephone Crisis Intervention
  - 1 Mortgage Delinquency and Default Resolution Counseling
- 1 Telephone Solicitation Complaints
- 1 Temporary Financial Assistance
- 1 Travelers Assistance
- 1 Tutoring Services
  - 1 Adult Literacy Programs
- 1 Veteran Disability
- 1 Water Conservation Enforcement
- 1 Weatherization Programs

**91 Belknap**

- 10 Undesignated Temporary Financial Assistance
  - 1 Navy Personnel
- 8 Specialized Information and Referral
  - 4 Homeless Individuals
  - 3 Older Adults
  - 1 Cancer
  - 1 Disabilities Issues



- 7 Electric Bill Payment Assistance
  
- 6 Legal Counseling
  - 3 Older Adults
  - 1 Diseases/Disabilities \* Welfare Rights Assistance
  - 1 Low Income \* Section 8 Housing Residents
  - 1 Public/Subsidized Housing Appeals Assistance
  
- 6 Rent Payment Assistance
  
- 4 Heating Fuel Bill Payment Assistance
  
- 4 Homeless Shelter
  - 3 Families
  - 1 Men
  
- 4 Medicaid
  
- 3 Child Care Provider Referrals
  
- 3 Food Pantries
  
- 3 Rental Deposit Assistance
  
- 3 Tax Preparation Assistance
  - 2 Low Income
  
- 2 411 Call
  
- 2 Food Stamps
  
- 2 General Inquiry
  
- 2 Governor Offices
  
- 2 Helplines/Warmlines
  - 1 Breast Cancer
  
- 2 Housing Authorities

- 2 Medical Transportation
  - 1 Cancer
  - 1 Older Adults
- 2 Mortgage Payment Assistance
- 2 Section 8 Housing Choice Vouchers
- 2 TANF
- 1 Administrative Entities
  - 1 Energy Information Lines
- 1 Automobile Repair Loans
- 1 Benefits Assistance
  - 1 Immigration Issues
- 1 Caregiver/Care Receiver Support Groups
- 1 Case/Care Management
  - 1 Older Adults
- 1 Certificates/Forms Assistance
  - 1 Older Adults
- 1 Child Care Providers
- 1 Clothing
- 1 Clothing Vouchers
- 1 Comprehensive Information and Referral
- 1 Court Ordered DUI Evaluations
- 1 Dental Care Referrals
- 1 Diapers
- 1 Disease/Disability Information

- 1     Animal Ailments \* Influenza
  
- 1     Drug Detoxification
  
- 1     English as a Second Language
  
- 1     Family Law Courts
  
- 1     First Time Buyer Home Loans
  
- 1     Furniture
  
- 1     Health Education
  - 1         Nursing Assistants
  
- 1     Health Related Support Groups
  - 1         Alzheimer's Disease
  
- 1     HIV Testing
  
- 1     Home Barrier Evaluation/Removal
  
- 1     Home Health Aides
  
- 1     Home Rehabilitation Grants
  
- 1     Home Rehabilitation Services
  
- 1     Housing Search and Information
  - 1         Diseases/Disabilities
  
- 1     Job Corps
  
- 1     Job Finding Assistance
  - 1         Nursing Assistants
  
- 1     Material Goods Donation Matching Services
  
- 1     Parent Support Groups
  - 1         New Parents

- 1 Peer Counseling
  - 1 Mental Health Issues
- 1 Personal Finances/Tax Assistance Volunteer Opportunities
- 1 Public Defender
- 1 Public Health
- 1 Public Health Information/Inspection/Remediation
- 1 Public Utility Regulation/Deregulation
- 1 Senior Housing Information and Referral
- 1 Sexual Assault Counseling
- 1 Smoking Cessation
- 1 Social Security Disability Applications
- 1 Temporary Financial Assistance
- 1 Transitional Housing/Shelter
  - 1 Homeless Individuals
- 1 Utility Bill Payment Assistance
- 1 Weatherization Programs

**77 Grafton**

- 9 Legal Counseling
  - 3 Low Income \* Divorce/Custody/Support Issues
  - 2 Landlord/Tenant Assistance
  - 1 Diseases/Disabilities \* Social Security Issues
  - 1 Low Income \* Housing Complaints
  - 1 Low Income \* Welfare Rights Assistance
- 8 Electric Bill Payment Assistance
- 6 Heating Fuel Bill Payment Assistance

- 6 Rent Payment Assistance
- 5 Food Stamps
- 4 411 Call
- 4 Prescription Expense Assistance
- 4 Rental Deposit Assistance
- 4 Undesignated Temporary Financial Assistance
- 3 Comprehensive Information and Referral
- 3 Specialized Information and Referral
  - 1 Alzheimer's Disease
  - 1 Homeless Families
  - 1 Older Adults
- 2 Food Pantries
- 2 Health/Dental Insurance
  - 1 People Without Health Insurance \* Children
- 2 Homeless Financial Assistance Programs
- 2 Job Search/Placement
- 2 Lawyer Referral Services
  - 1 Middle Income
- 1 Breast Examinations
- 1 Community Clinics
- 1 Crime Reporting
- 1 Crime Victim Accompaniment Services
- 1 Dental Care

- 1 People Without Health Insurance
  - 1 Diabetes Screening
  - 1 Disability Related Transportation
  - 1 Drug Detoxification
  - 1 General Inquiry
  - 1 General Physical Examinations
  - 1 Glasses/Contact Lenses
  - 1 Governor Offices
  - 1 Health Care
    - 1 People Without Health Insurance
  - 1 Health Facility Complaints
  - 1 Housing Search Assistance
  - 1 HUD Approved Counseling Agencies
  - 1 Information Lines
    - 1 State Trial Courts
  - 1 Law Enforcement Complaints
  - 1 Legal Information Lines
  - 1 Low Income/Subsidized Private Rental Housing
  - 1 Medicaid
  - 1 Medicaid Applications
  - 1 Medical Transportation

- 1 Medicare Information/Counseling
- 1 Mentoring Services Volunteer Opportunities
- 1 Mortgage Payment Assistance
- 1 Municipal Police
- 1 Patient/Family Housing
- 1 Personal Finances/Budget Counseling
- 1 Physician/Surgeon Complaints
- 1 Prescription Medication Services
- 1 Public Defender
- 1 Public Utility Regulation/Deregulation
- 1 Ride Sharing Programs
- 1 Section 8 Housing Choice Vouchers
- 1 Sheriff
- 1 Skilled Nursing Facilities
- 1 State Police
- 1 Street Outreach Programs
  - 1 Homeless Individuals
- 1 TANF
- 1 TANF Applications
- 1 Tax Preparation Assistance
  - 1 Low Income
- 1 Utility Bill Payment Assistance

- 1 Veteran Benefits Assistance
- 72** **Cheshire**
- 12 Undesignated Temporary Financial Assistance
- 11 Legal Counseling
  - 3 Landlord/Tenant Assistance
  - 3 Low Income \* Divorce/Custody/Support Issues
  - 2 Older Adults
  - 1 Low Income \* Domestic Violence Issues
  - 1 Low Income \* Food Stamps
  - 1 Low Income \* Housing Complaints
- 10 Specialized Information and Referral
  - 5 Homeless Families
  - 3 Homeless Individuals
  - 1 Caregivers
  - 1 Older Adults
- 7 Rent Payment Assistance
- 6 Rental Deposit Assistance
- 5 Homeless Shelter
  - 4 Families
  - 1 Men
- 4 Electric Bill Payment Assistance
- 4 Housing Authorities
- 2 Comprehensive Information and Referral
- 2 Dental Care
  - 2 Medicaid Recipients \* Oral/Maxillofacial Surgery
- 2 Dentures
- 2 Heating Fuel Bill Payment Assistance
- 2 Helplines/Warmlines



- 2 HUD Approved Counseling Agencies
- 2 Lawyer Referral Services
  - 1 Low Income
  - 1 Middle Income
- 2 Medicaid
- 2 Prescription Expense Assistance
- 1 411 Call
- 1 Alcohol Dependency Support Groups
- 1 Child Abuse Reporting/Emergency Response
- 1 Child Care Provider Licensing
- 1 Child Care Provider Referrals
- 1 Codependents Anonymous Support Groups
- 1 Crisis Intervention
  - 1 Mental Illness/Emotional Disabilities
- 1 Disease Control Advisories
  - 1 Animal Ailments \* Influenza
- 1 Domestic Violence Hotlines
- 1 Domestic Violence Shelters
- 1 Elder Abuse Reporting
- 1 Food Stamps
- 1 GED Instruction
- 1 General Physical Examinations

- 1 Home Maintenance and Minor Repair Services
  - 1 Physical Disabilities
- 1 Home Rehabilitation Loans
- 1 Homeless Financial Assistance Programs
- 1 Housing Search and Information
  - 1 Older Adults
- 1 Job Finding Assistance
  - 1 Registered Nurses
- 1 Job Search/Placement
- 1 Licensing/Certification/Accreditation
- 1 Mediation
  - 1 Families
- 1 Medical Transportation
- 1 Medicare
- 1 Medicare Information/Counseling
- 1 Mortgage Delinquency and Default Resolution Counseling
  - 1 Diseases/Disabilities
- 1 Mortgage Foreclosure Information
- 1 Mortgage Payment Assistance
- 1 Municipal Police
- 1 Mutual Support Groups
  - 1 Alcohol Abuse Issues
- 1 Prescription Medication Services
- 1 Public Officials Offices

1 Section 8 Housing Choice Vouchers

1 Smoking Cessation

1 Utility Bill Payment Assistance

1 Volunteer Opportunities

**41 Coos**

5 Legal Counseling

1 Low Income \* Divorce/Custody/Support Issues

3 Electric Bill Payment Assistance

3 Lawyer Referral Services

1 Low Income

3 Social Security Disability

3 Undesignated Temporary Financial Assistance

1 Families of Military Personnel/Veterans

2 Dental Care

1 Diseases/Disabilities

1 Older Adults

2 HUD Approved Counseling Agencies

2 Rent Payment Assistance

2 Specialized Information and Referral

1 Homeless Individuals

1 Older Adults

1 AARP Tax Aide Programs

1 Alcohol Dependency Support Groups

1 Child Custody/Visitation Assistance

1 Domestic Violence Issues

- 1 Fathers
- 1 Constitutional/Civil Rights Groups
- 1 Donation Pickups
- 1 Food Pantries
- 1 Food Stamps
- 1 General Inquiry
- 1 Hang-Up
- 1 Health Care
  - 1 People Without Health Insurance
- 1 Health/Dental Insurance
  - 1 People Without Health Insurance \* Children
- 1 Heating Fuel Bill Payment Assistance
- 1 Helplines/Warmlines
- 1 Homeless Advocacy Groups
- 1 Homeless Shelter
  - 1 Women
- 1 Household Goods
- 1 Housing Authorities
- 1 Legal Information Lines
  - 1 Gay/Lesbian/Bisexual/Transgender Issues
- 1 Mobile Health Care
  - 1 Dental Care
- 1 Mortgage Payment Assistance
- 1 Rental Deposit Assistance

1 Section 8 Housing Choice Vouchers

1 Senior Advocacy Groups

1 Small Business Loans

1 Thrift Shops

**31 Sullivan**

6 Specialized Information and Referral

2 Disabilities Issues

2 Homeless Families

2 Homeless Individuals

5 Legal Counseling

2 Landlord/Tenant Assistance

1 Low Income \* Divorce/Custody/Support Issues

4 Food Stamps

3 Rent Payment Assistance

2 Heating Fuel Bill Payment Assistance

2 Medicaid

1 Automobiles

1 Children's Protective Services

1 Consumer Complaints

1 Disability Related Transportation

1 Medicaid Recipients

1 Electric Bill Payment Assistance

1 Family Law Courts

1 Food Pantries

- 1 General Inquiry
  - 1 Homeless Shelter
    - 1 Families
  - 1 HUD Approved Counseling Agencies
  - 1 Individual Advocacy
    - 1 Disabilities Issues
  - 1 Medicare
  - 1 Medicare Information/Counseling
  - 1 Property Tax Payment Assistance
  - 1 Public Health Information/Inspection/Remediation
  - 1 Records/Licenses/Permits
  - 1 Referral to Dental Practitioners Accepting Medicaid
  - 1 Section 8 Housing Choice Vouchers
  - 1 Social Security Disability
  - 1 Social Security Numbers
  - 1 Street Maintenance
  - 1 TANF Applications
  - 1 Transitional Housing/Shelter
    - 1 Families
  - 1 Undesignated Temporary Financial Assistance
- 22 Carroll**
- 4 Electric Bill Payment Assistance

- 3 Heating Fuel Bill Payment Assistance
- 3 Undesignated Temporary Financial Assistance
- 2 HUD Approved Counseling Agencies
- 2 Legal Counseling
  - 1 Housing Issues \* Physical Disabilities
  - 1 Mortgage Foreclosure Information
- 2 Specialized Information and Referral
  - 1 Homeless Individuals
  - 1 Older Adults
- 2 Temporary Financial Assistance
- 2 Utility Bill Payment Assistance
- 1 Automobile Donation Programs
- 1 Automobile Sales Complaints
- 1 Bankruptcy Courts
- 1 Community Mental Health Agencies
- 1 Comprehensive Information and Referral
- 1 Comprehensive Outpatient Substance Abuse Treatment
- 1 Food Stamps
- 1 Health/Dental Insurance
  - 1 People Without Health Insurance \* Children
- 1 Street Outreach Programs
  - 1 Homeless Individuals
- 1 Transportation Expense Assistance
  - 1 Homeless Individuals

**Calls From Out of State**

<b>5</b>	<b>Windsor</b>	
	4	Comprehensive Information and Referral
	1	Child Abuse Reporting/Emergency Response
<b>3</b>	<b>Hartford</b>	
	1	Specialized Information and Referral
	1	Homeless Families
<b>2</b>	<b>Cumberland</b>	
	1	Community Mental Health Agencies
	1	Comprehensive Information and Referral
	1	First Time Buyer Home Loans
	1	Food Stamps
	1	Heating Fuel Bill Payment Assistance
<b>2</b>	<b>Essex</b>	
	1	Consumer Product Safety Complaints
	1	Disease/Disability Information
	1	Animal Ailments * Influenza
	1	Legal Counseling
	1	Older Adults
<b>2</b>	<b>Suffolk</b>	
	2	Comprehensive Information and Referral
<b>2</b>	<b>York</b>	
	2	Comprehensive Information and Referral
<b>1</b>	<b>Bristol</b>	
	1	Municipal Police
<b>1</b>	<b>Franklin</b>	
	1	Section 8 Housing Choice Vouchers



- 1 **Middlesex**
- 1 **Orange**
  - 1 Specialized Information and Referral
  - 1 Homeless Families
- 1 **Windham**
  - 1 Comprehensive Information and Referral
- 1 **Worcester**
  - 1 Comprehensive Information and Referral