

**2-1-1 NH**  
**Statistical Report**  
**Caller's County & Referred Services**  
**2/11/2009 to 3/11/2009**  
 Total Calls in Date Range: 2,940

**924 Hillsborough**

100	Tax Preparation Assistance
59	Low Income
68	Heating Fuel Bill Payment Assistance
62	Specialized Information and Referral
25	Homeless Individuals
18	Older Adults
8	Disabilities Issues
7	Homeless Families
1	Blindness
1	Cancer
1	Families of Military Personnel/Veterans
1	Homeless Veterans
1	Older Adult/Aging Issues
60	Rent Payment Assistance
1	Families of Military Personnel/Veterans
1	Marine Corps Personnel
60	Undesignated Temporary Financial Assistance
3	Families of Military Personnel/Veterans
58	Legal Counseling
22	Low Income * Divorce/Custody/Support Issues
11	Low Income * Landlord/Tenant Dispute Resolution
3	Low Income * Domestic Violence Issues
3	Low Income * Housing Complaints
2	Disabilities Issues
2	Low Income
2	Low Income * Public Assistance Issues
2	Welfare Rights Assistance
1	Eviction Assistance
1	Low Income * Eviction Assistance
1	Unemployed Individuals
45	Food Stamps
37	Food Pantries
32	Electric Bill Payment Assistance
25	Legal Information Lines
6	Older Adults
24	Rental Deposit Assistance

21	Homeless Shelter
8	Men
7	Women
4	Families
2	Veterans
19	General Inquiry
18	411 Call
17	Dental Care
10	People Without Health Insurance
5	Low Income
1	Children
1	Diseases/Disabilities
1	Older Adults
16	Section 8 Housing Choice Vouchers
16	Tax Information
8	Low Income
13	Housing Authorities
12	Mortgage Payment Assistance
12	Utility Bill Payment Assistance
11	Medicaid
11	Social Security Disability
11	Unemployment Insurance
11	VITA Program Sites
10	Community Clinics
7	People Without Health Insurance
10	Community Mental Health Agencies
10	Comprehensive Information and Referral
9	HUD Approved Counseling Agencies
9	Medical Transportation
2	Older Adults
9	Prescription Expense Assistance
8	Disability Related Transportation
2	Wheelchair Users
1	Medicaid Recipients
8	Lawyer Referral Services
3	Low Income
8	Transitional Housing/Shelter
2	Homeless Families
1	Homeless Individuals
1	Homeless Individuals * Young Adults * Pregnant Single Women
1	Homeless People * Women
1	Single Mothers
7	Medical Information Lines

- 6 Administrative Entities
  - 3 Health Care \* People Without Health Insurance
  - 1 Guardians ad Litem
- 6 Discounted Heating Fuel
- 6 Food Stamp Applications
- 6 Hospitals
- 6 Housing Search and Information
  - 4 Diseases/Disabilities
- 6 Medicaid Applications
- 6 Mortgage Delinquency and Default Resolution Counseling
- 6 Physician Referrals
  - 2 Dental Care \* Medicaid Recipients
  - 1 Infertility
- 6 Vocational Rehabilitation
- 6 WIC
- 5 Computer Classes
  - 1 Older Adults
- 5 Credit Counseling
- 5 Furniture
  - 2 Disaster Victims
- 5 Health/Dental Insurance
  - 1 Children
  - 1 People Without Health Insurance \* Children
- 5 Home Delivered Meals
  - 4 Older Adults
- 5 Job Corps
- 5 Legal Representation
- 5 Volunteer Opportunities
  - 2 Food Banks/Food Suppliers
- 4 AARP Tax Aide Program Sites
- 4 Animal Rescue
- 4 Child Custody/Visitation Assistance
  - 2 Domestic Violence Issues
- 4 Clothing
- 4 Drug Detoxification
- 4 Individual Counseling
  - 1 Active Military
- 4 Job Search Resource Centers
- 4 Job Search/Placement
- 4 Low Income/Subsidized Private Rental Housing
- 4 Senior Housing Information and Referral
- 4 Temporary Financial Assistance
- 3 Alcoholism Counseling
  - 1 Court Referred Individuals
- 3 Building Inspection

- 3 Child Abuse Reporting/Emergency Response
- 3 Citizenship and Immigration Services Offices
- 3 Consumer Complaints
- 3 Domestic Violence Hotlines
- 3 English as a Second Language
  - 1 Hispanic/Latino Community
- 3 Family Counseling
- 3 Federal Income Tax Information
- 3 Friendly Visiting
- 3 Glasses/Contact Lenses
- 3 Health Care
  - 3 People Without Health Insurance
- 3 Inpatient Alcoholism Treatment
- 3 Inpatient Substance Abuse Treatment
- 3 Language Interpretation
  - 2 Hispanic/Latino Community
- 3 Local Transportation
- 3 Medical Bill Payment Assistance
  - 1 Kidney Disease
- 3 Mental Health Hotlines
  - 1 Adolescents
- 3 Mortgage Foreclosure Information
- 3 Personal Finances/Budget Counseling
  - 1 Low Income
- 3 Senior Ride Programs
- 3 Soup Kitchens
- 3 Suicide Prevention Hotlines
- 3 Telephone Solicitation Complaints
- 3 Thrift Shops
- 3 Travelers Assistance
- 3 United States House of Representatives Offices
- 3 Veteran Benefits Assistance
- 3 Weatherization Programs
- 2 Alcohol Dependency Support Groups
- 2 Alcohol Detoxification
- 2 Automobile Donation Programs
- 2 Automobile Purchase Loans
- 2 Bankruptcy Courts
- 2 Bereavement Support Groups
- 2 Central Intake/Assessment for Alcohol Abuse
- 2 Comprehensive Outpatient Substance Abuse Treatment
- 2 Court Ordered DUI Evaluations
- 2 Crisis Intervention
- 2 Dental Insurance
  - 2 Children

- 2 Disability Rights Groups
- 2 Disaster Relief Services
  - 1 Fire Victims
- 2 Driver Licenses
- 2 Drug Abuse Counseling
- 2 Elder Abuse Reporting
- 2 Emergency Food
- 2 GED Instruction
- 2 Glasses Donation Programs
- 2 Home Rehabilitation Grants
- 2 Homeless Financial Assistance Programs
- 2 Inpatient Drug Detoxification
- 2 Labor Standards and Practices
- 2 Landlord/Tenant Dispute Resolution
- 2 Language Translation
- 2 Libraries
- 2 Medical Equipment/Supplies
- 2 Methadone Maintenance
- 2 Motor Vehicle Registration
- 2 Mutual Support Groups
  - 1 Alcohol Abuse Issues
  - 1 Mental Illness/Emotional Disabilities
- 2 Physician Referral Services
- 2 Post Offices
- 2 Pregnancy Testing
- 2 Prescription Drug Discount Cards
- 2 Prescription Medication Services
- 2 Public Defender
- 2 Public Health
- 2 Smoking Cessation
- 2 Social Security Disability Applications
- 2 Substance Abuse Counseling
- 2 Telephone Bill Payment Assistance
- 2 Telephone Crisis Intervention
  - 1 Mortgage Delinquency and Default Resolution Counseling
- 2 Volunteer Recruitment/Placement
- 1 AARP Tax Aide Programs
- 1 Abortions
- 1 Administrative - 2-1-1 Staff
- 1 Adult Literacy Programs
- 1 Advocacy
  - 1 Physical Disabilities
- 1 Alcohol Abuse Education/Prevention
  - 1 Court Referred Individuals
- 1 Animal Shelters

- 1 Automobile Driver Licenses
- 1 Baby Clothing
- 1 Baby Clothing/Diaper Donation Programs
- 1 Baby Furniture
- 1 Benefits Assistance
- 1 Better Business Bureaus
- 1 Building Code Enforcement
- 1 Career Counseling
- 1 Career Exploration
- 1 Caregiver/Care Receiver Support Groups
- 1 Cell Phones
- 1 Central Intake/Assessment for Psychiatric Services
- 1 Central Intake/Assessment for Substance Abuse
- 1 Child Care Provider Referrals
- 1 Child Support Assistance/Enforcement
- 1 Children's Protective Services
- 1 Comprehensive Immigration/Naturalization Services
- 1 Comprehensive Outpatient Alcoholism Treatment
- 1 Comprehensive Outpatient Drug Abuse Treatment
- 1 Confidential Address Protection Programs
- 1 Consumer Fraud Reporting
- 1 Consumer Protection Agencies
- 1 Credit Reports
- 1 Dental Care Referrals
- 1 Dental Hygiene
- 1 Dentures
- 1 Diapers
- 1 Disability Awareness Programs
- 1 Disability Related Support Groups
- 1 Disaster Donations Coordination
- 1 Disaster Donations Hotlines
- 1 Discrimination Assistance
- 1 Domestic Violence Shelters
- 1 Donation Drop Off Points
- 1 DUI Offender Programs
- 1 Emergency Room Care
- 1 Emergency Shelter
  - 1 Homeless Families
- 1 Employment Preparation
  - 1 Diseases/Disabilities
- 1 Energy Conservation Improvements
- 1 Eviction Assistance
- 1 Extended Day Care
  - 1 Girls
- 1 Families of Inmates Support Groups

- 1 Family Planning
- 1 Family Support Centers/Outreach
  - 1 Families/Friends of Chronically Ill
- 1 First Offender DUI Programs
- 1 Food Cooperatives
- 1 Food Vouchers
- 1 Foster Home Licensing
- 1 Foster Home Placement
- 1 Gas Bill Payment Assistance
- 1 General Counseling Services
- 1 General Dentistry
  - 1 Older Adults
  - 1 People Without Health Insurance
- 1 General Furniture Provision
- 1 Geriatric Assessment
- 1 Government Surplus Food Distribution Sites
- 1 Governor Offices
- 1 Health Care Referrals
  - 1 People Without Health Insurance
- 1 Health Related Support Groups
  - 1 Chronic Pain
- 1 Helplines/Warmlines
- 1 Home Barrier Removal Loans
- 1 Home Improvement/Accessibility
  - 1 Diseases/Disabilities
- 1 Home Rehabilitation Programs
- 1 Home Rehabilitation Services
  - 1 Older Adults
- 1 Homebuyer/Home Purchase Counseling
- 1 Homemaker Assistance
- 1 Immunizations
- 1 In Home Assistance
- 1 Inpatient Drug Abuse Treatment
- 1 Inpatient Rehabilitation
- 1 Insurance Company/Agent Complaints
- 1 Job Training
- 1 Law Enforcement Agencies
- 1 Legal Associations
- 1 Legislative Advocacy
  - 1 Employment Issues \* Diseases/Disabilities
- 1 Local Bus Services
- 1 Low Cost Home Rental Listings
- 1 Marriage Counseling
- 1 Maternity Homes
- 1 Medicare

- 1 Medicare Information/Counseling
- 1 Mental Health Drop In Centers
- 1 Mental Health Evaluation
- 1 Mental Health Screening
- 1 Multiple Offender DUI Programs
- 1 Municipal Police
- 1 Natural Hair/Wig Donation Programs
- 1 Nutrition Education
- 1 Organizational Budgeting Assistance
- 1 Paramedic/EMT Services
- 1 Parks/Recreation Areas
- 1 Pediatric Dentistry
- 1 Personal Emergency Response Systems
- 1 Placements for Children and Youth
- 1 Property Tax Payment Assistance
- 1 Psychiatric Inpatient Units
- 1 Psychiatric Medication Services
- 1 Psychological Assessment
- 1 Public Facility Health Inspection
- 1 Public Health Information/Inspection/Remediation
- 1 Resume Preparation Assistance
- 1 Scholarships
  - 1 Families of Military Personnel/Veterans
- 1 Secondary/High Schools
- 1 Senior Advocacy Groups
- 1 Senior Centers
- 1 Sexual Assault Hotlines
- 1 Social Clubs/Events
- 1 Social Security Disability Appeals/Complaints
- 1 Social Security Fraud Reporting
- 1 Social Security Numbers
- 1 State Government Information Lines
- 1 State Police
- 1 State Prisons
  - 1 Women
- 1 Street Maintenance
- 1 Subsidized Housing Administrative Organizations
- 1 Substance Abuse Crisis Intervention
- 1 TANF Applications
- 1 Tax Forms
- 1 Traffic Bulletins/Information
- 1 Utility Assistance
- 1 Web Based Discussion Groups
  - 1 Families/Friends of Inmates/Ex-Offenders
- 1 Wheelchairs/Wheeled Mobility

1 Work Clothing

**611 Not Recorded**

11 Comprehensive Information and Referral  
 5 Agency Update  
 5 Specialized Information and Referral  
     3 Homeless Individuals  
     2 Homeless Families  
 2 Administrative - 2-1-1 Staff  
 2 General Inquiry  
 1 411 Call  
 1 Community Clinics  
 1 Domestic Violence Hotlines  
 1 Housing Search and Information  
     1 Diseases/Disabilities  
 1 Identity Theft Reporting  
 1 Information Lines  
     1 Housing Issues  
 1 Inpatient Drug Detoxification  
 1 Legal Counseling  
     1 Low Income \* Housing Complaints  
 1 Medicare Fraud Reporting  
 1 Relocation Assistance  
 1 Substance Abuse Hotlines

**528 Rockingham**

68 Heating Fuel Bill Payment Assistance  
     1 Families of Military Personnel/Veterans  
 47 Food Stamps  
 47 Legal Counseling  
     22 Low Income \* Divorce/Custody/Support Issues  
     5 Low Income \* Eviction Assistance  
     3 Low Income \* Landlord/Tenant Dispute Resolution  
     3 Social Security Issues  
     3 Unemployed Individuals  
     2 Low Income  
     2 Low Income \* Housing Complaints  
     2 Low Income \* Public Assistance Issues  
     1 Eviction Assistance  
     1 Housing Discrimination Assistance  
     1 Low Income \* Welfare Rights Assistance  
     1 Protection and Advocacy for Individuals with Disabilities  
 39 Undesignated Temporary Financial Assistance  
 33 Electric Bill Payment Assistance  
 32 Rent Payment Assistance  
     1 Families of Military Personnel/Veterans

31	Specialized Information and Referral
11	Older Adults
10	Homeless Individuals
4	Disabilities Issues
4	Homeless Families
1	Blindness
1	Older Adult/Aging Issues
28	Food Pantries
23	Legal Information Lines
6	Older Adults
1	Fathers
16	HUD Approved Counseling Agencies
15	Community Clinics
8	People Without Health Insurance
5	Low Income
14	Tax Preparation Assistance
6	Low Income
13	411 Call
13	Dental Care
7	People Without Health Insurance
2	Low Income
1	Medicaid Recipients
1	Older Adults
10	Medicaid
8	Benefits Assistance
1	Older Adults
8	Community Mental Health Agencies
8	General Inquiry
8	Mortgage Payment Assistance
7	Homeless Shelter
4	Men
2	Families
1	Women
7	Hospitals
7	Job Search/Placement
1	Developmental Disabilities
7	Lawyer Referral Services
1	Low Income
7	Medical Transportation
7	Prescription Expense Assistance
7	Unemployment Insurance
6	Discounted Heating Fuel
6	Housing Authorities
6	Rental Deposit Assistance
6	Senior Ride Programs

- 6 Utility Bill Payment Assistance
- 5 Comprehensive Information and Referral
- 5 Credit Counseling
- 5 Disability Related Transportation
  - 1 Wheelchair Users
- 5 Helplines/Warmlines
- 5 Inpatient Drug Abuse Treatment
- 5 Legal Representation
  - 1 Domestic Violence Issues
- 5 Mortgage Delinquency and Default Resolution Counseling
- 5 Mortgage Foreclosure Information
- 5 Municipal Police
- 5 Section 8 Housing Choice Vouchers
- 5 Social Security Disability
- 4 Administrative Entities
  - 2 Health Care \* People Without Health Insurance
  - 1 Energy Information Lines
  - 1 Homelessness Issues
- 4 Advocacy
  - 1 Children
  - 1 Developmental Disabilities
  - 1 Legal Issues \* Domestic Violence Issues
  - 1 Physical Disabilities
- 4 Furniture
- 4 Inpatient Drug Detoxification
- 4 Low Income/Subsidized Private Rental Housing
- 4 Medicare Information/Counseling
- 4 Senior Housing Information and Referral
- 3 Bankruptcy Courts
- 3 Child Care Provider Referrals
- 3 Child Support Assistance/Enforcement
- 3 Congregate Meals/Nutrition Sites
  - 1 Older Adults
- 3 Debt Management
- 3 Food Stamp Applications
- 3 Health/Dental Insurance
- 3 Home Nursing
- 3 Individual Counseling
- 3 Information Lines
  - 3 State Trial Courts
- 3 Local Transportation
- 3 Low Cost Home Rental Listings
- 3 Nutrition Education
- 3 Public Officials Offices
- 3 United States House of Representatives Offices

- 3 WIC
- 2 AARP Tax Aide Program Sites
- 2 Adult Day Programs
- 2 Alcohol Dependency Support Groups
- 2 Child Abuse Reporting/Emergency Response
- 2 Child Care Subsidies
- 2 Comprehensive Outpatient Substance Abuse Treatment
- 2 Consumer Assistance and Protection
- 2 Disaster Relief Services
  - 1 Fire Victims
- 2 Elder Abuse Reporting
- 2 GED Instruction
- 2 Glasses/Contact Lenses
- 2 Health Care
  - 2 People Without Health Insurance
- 2 Health Care Referrals
  - 1 Low Income
  - 1 People Without Health Insurance
- 2 Home Health Aides
- 2 Inpatient Alcoholism Treatment
- 2 Insurance Complaints
- 2 Medical Information Lines
- 2 Oral/Maxillofacial Surgery
  - 2 People Without Health Insurance
- 2 Parenting Education
  - 1 Teenage Parents
- 2 Property Tax Payment Assistance
- 2 State Unemployment Insurance
- 2 Suicide Prevention Hotlines
- 2 TANF
- 2 Tax Information
  - 1 Low Income
- 2 Telephone Bill Payment Assistance
- 2 Temporary Financial Assistance
- 2 Vocational Rehabilitation
- 2 Weatherization Programs
- 1 Adolescent/Youth Counseling
- 1 Alcoholism Counseling
  - 1 Adolescents
- 1 Alcoholism Related Recovery Homes/Halfway Houses
- 1 Animal Control
- 1 Animal Training
- 1 Area Agencies on Aging
- 1 Better Business Bureaus
- 1 Birth Certificates

- 1 Breast Examinations
- 1 Building Code Enforcement
- 1 Burial/Cremation Expense Assistance
- 1 Career Exploration
- 1 Case/Care Management
  - 1 Substance Abusers
- 1 Cell Phone Donation Programs
  - 1 Older Adults
- 1 Central Intake/Assessment for Substance Abuse
- 1 Clinical Psychiatric Evaluation
- 1 Colorectal Cancer Detection
- 1 Communicable Disease Control
- 1 Comprehensive Outpatient Alcoholism Treatment
- 1 Consumer Complaints
- 1 Consumer Protection Agencies
- 1 Credit Reports
- 1 Dental Associations
- 1 Dental Bill Payment Assistance
  - 1 Families of Military Personnel/Veterans
- 1 Disability Rights Groups
- 1 Disaster Shelter
- 1 Domestic Violence Hotlines
- 1 Donated Specialty Items
- 1 Drug Abuse Counseling
  - 1 Court Referred Individuals
- 1 Educational Grants
- 1 Emergency Room Care
- 1 Emergency Shelter
  - 1 Men \* Recovering Drug Abusers
- 1 Energy Conservation Improvements
- 1 Errand Running/Shopping Assistance
- 1 Eviction Assistance
- 1 First Time Buyer Home Loans
- 1 Foster Care for Animals
- 1 General Dentistry
- 1 Geriatric Home Nursing
- 1 Glasses Donation Programs
- 1 Governor Offices
- 1 Health Related Support Groups
  - 1 Breast Cancer
- 1 Home Improvement/Accessibility
- 1 Homebuyer/Home Purchase Counseling
- 1 Household Goods Donation Programs
- 1 Housekeeping Assistance

- 1 Housing Search and Information
  - 1 Diseases/Disabilities
- 1 Identity Theft Reporting
- 1 In Home Assistance
- 1 Individual Advocacy
  - 1 Older Adult/Aging Issues
- 1 Inpatient Substance Abuse Treatment
- 1 Job Corps
- 1 Job Search Techniques
- 1 Landlord/Tenant Dispute Resolution
- 1 Law Enforcement Agencies
- 1 Medicaid Applications
- 1 Medical Bill Payment Assistance
  - 1 Cancer
- 1 Medical Equipment/Assistive Technology Donation Programs
  - 1 Asthma
- 1 Medical Equipment/Supplies
- 1 Medicare
- 1 Mental Health Evaluation
- 1 Mental Health Hotlines
  - 1 Adolescents
- 1 Motor Vehicle Registration
- 1 Mutual Support Groups
  - 1 Anxiety Disorders
- 1 Natural Hair/Wig Donation Programs
- 1 Nurse Complaints
- 1 Personal Finances/Budget Counseling
- 1 Physician Referral Services
- 1 Physician Referrals
  - 1 Dental Care \* Medicaid Recipients
- 1 Prescription Medication Services
- 1 Public Utility Regulation/Deregulation
- 1 Referral to Physicians Accepting Medicaid
- 1 Respite Care
- 1 Senior Advocacy Groups
- 1 Senior Community Service Employment Programs
- 1 Small Business Development
- 1 Small Claims Courts
- 1 Social Security Disability Applications
- 1 Soup Kitchens
- 1 Specialized Telecommunications Equipment
  - 1 Hard of Hearing
- 1 State Government Information Lines
- 1 Student Financial Aid
- 1 Substance Abuse Crisis Intervention

- 1 Substance Abuse Treatment Programs
  - 1 Adolescents
- 1 TANF Applications
- 1 Telecommunication Relay Services
- 1 Transitional Housing/Shelter
  - 1 Homeless Families
- 1 Travelers Assistance
- 1 Veteran Benefits Assistance
- 1 VITA Program Sites
- 1 Volunteer Recruitment/Placement
- 1 Wheelchairs/Wheeled Mobility
- 1 WIC Applications/Certification
- 1 Women's Advocacy Groups
- 332 Merrimack**
  - 32 Heating Fuel Bill Payment Assistance
  - 27 Rent Payment Assistance
  - 26 Specialized Information and Referral
    - 11 Homeless Individuals
    - 5 Older Adults
    - 4 Homeless Families
    - 3 Disabilities Issues
    - 1 Deafness \* Hard of Hearing
    - 1 Gay/Lesbian/Bisexual/Transgender Issues
    - 1 Stroke
  - 25 Legal Counseling
    - 7 Low Income \* Divorce/Custody/Support Issues
    - 6 Low Income
    - 5 Low Income \* Landlord/Tenant Dispute Resolution
    - 2 Eviction Assistance
    - 1 Low Income \* Eviction Assistance
    - 1 Low Income \* Public Assistance Issues
    - 1 Property Tax Information
  - 25 Undesignated Temporary Financial Assistance
    - 1 Navy Personnel
  - 18 Electric Bill Payment Assistance
  - 15 Rental Deposit Assistance
  - 13 Food Stamps
  - 11 Legal Information Lines
    - 1 Older Adults
  - 10 Medical Transportation
    - 2 Older Adults
  - 9 Food Pantries
  - 9 HUD Approved Counseling Agencies
  - 8 411 Call

- 7 Legal Representation
  - 2 Domestic Violence Issues
- 6 Dental Care
  - 4 People Without Health Insurance
  - 2 Low Income
  - 1 Medicaid Recipients
  - 1 Medicaid Recipients \* Oral/Maxillofacial Surgery
  - 1 Older Adults
- 6 Homeless Shelter
  - 3 Families
  - 3 Men
- 6 Medicaid
- 6 Tax Preparation Assistance
  - 2 Low Income
- 5 General Inquiry
- 5 Housing Authorities
- 5 Lawyer Referral Services
  - 1 Low Income
- 4 Home Improvement/Accessibility
- 4 Mortgage Payment Assistance
- 4 Utility Bill Payment Assistance
- 3 Community Clinics
- 3 Community Mental Health Agencies
- 3 Credit Counseling
- 3 Domestic Violence Hotlines
- 3 Drug Detoxification
- 3 Inpatient Drug Detoxification
- 3 Low Income/Subsidized Private Rental Housing
- 3 Outpatient Drug Detoxification
- 3 Property Tax Payment Assistance
- 2 Administrative Entities
  - 1 Domestic Violence Issues
  - 1 Education Issues
- 2 Bankruptcy Courts
- 2 Benefits Assistance
  - 1 Older Adults
- 2 Central Intake/Assessment for Substance Abuse
- 2 Comprehensive Information and Referral
- 2 Consumer Complaints
- 2 Dentures
- 2 Disability Related Transportation
  - 1 Medicaid Recipients
  - 1 Mental Illness/Emotional Disabilities
- 2 Discounted Heating Fuel
- 2 Domestic Violence Shelters

- 2 Food Stamp Appeals/Complaints
- 2 Health/Dental Insurance
- 2 Homeless Financial Assistance Programs
- 2 Inpatient Alcoholism Treatment
- 2 Inpatient Drug Abuse Treatment
- 2 Medical Information Lines
- 2 Mutual Support Groups
  - 1 Alcohol Abuse Issues
  - 1 Postpartum Mothers
- 2 Prescription Expense Assistance
- 2 Section 8 Housing Choice Vouchers
- 2 Section 8/Rental Assistance Program Rental Listings
- 2 Senior Housing Information and Referral
- 2 Suicide Prevention Hotlines
- 2 WIC
- 1 AARP Tax Aide Programs
- 1 Abortions
- 1 Alcohol Dependency Support Groups
- 1 Alcohol Detoxification
- 1 Alcoholism Hotlines
- 1 Animal Adoption
- 1 Animal Rights Groups
- 1 Automobile Donation Programs
- 1 Automobile Insurance
- 1 Automobile Purchase Loans
- 1 Birth Certificates
- 1 Birth Control
- 1 Book Giveaways
- 1 Book/Magazine Donation Programs
  - 1 Asthma
- 1 Building Inspection
- 1 Cardiac Rehabilitation
- 1 Child Passenger Safety Seats
- 1 Child Support Assistance/Enforcement
- 1 Clothing
- 1 Clothing Vouchers
- 1 Comprehensive Outpatient Substance Abuse Treatment
- 1 Computers
- 1 Credit Reports
- 1 Disability Rights Groups
- 1 Donation Drop Off Points
- 1 DUI Offender Programs
- 1 Educational Grants
  - 1 Women

- 1 Educational Programs
  - 1 Lead Poisoning
- 1 Elder Abuse Reporting
- 1 Errand Running/Shopping Assistance
- 1 Family Counseling
  - 1 Youth
- 1 Financial Management Support
- 1 Food Cooperatives
- 1 Food Stamp Applications
- 1 Gas Bill Payment Assistance
- 1 General Counseling Services
- 1 General Furniture Provision
- 1 Glasses/Contact Lenses
- 1 Government Consumer Protection Agencies
- 1 Group Counseling
  - 1 Substance Abusers
- 1 Health Education
  - 1 Nursing Assistants
- 1 Home Delivered Meals
  - 1 Older Adults
- 1 Home Purchase Loans
- 1 Home Rehabilitation Grants
- 1 Hospitals
- 1 Household Goods
- 1 Housekeeping Assistance
- 1 Housing Search and Information
  - 1 Diseases/Disabilities
- 1 Housing Search Assistance
  - 1 Diseases/Disabilities
- 1 Information Lines
  - 1 State Trial Courts
- 1 Inpatient Medically Assisted Alcohol Detoxification
- 1 Inpatient Substance Abuse Treatment
- 1 Job Corps
- 1 Job Search Resource Centers
- 1 Job Search/Placement
- 1 Landlord/Tenant Dispute Resolution
- 1 Literacy Programs
- 1 Local Transportation
- 1 Medicaid Applications
- 1 Medical Equipment/Supplies
- 1 Medicare Information/Counseling
- 1 Mental Health Evaluation
  - 1 Children
- 1 Mental Health Hotlines

- 1 Mold Pollution Information
  - 1 Mortgage Foreclosure Information
  - 1 Municipal Police
  - 1 Neuter/Spay Services
    - 1 Low Income
    - 1 Temporary Financial Assistance
  - 1 Nursing Associations
  - 1 Outpatient Medically Assisted Alcohol Detoxification
  - 1 Pain Management
  - 1 Passports
  - 1 Personal Care
  - 1 Personal Finances/Budget Counseling
  - 1 Placements for Children and Youth
  - 1 Pregnancy Testing
  - 1 Public Defender
  - 1 Public Health Information/Inspection/Remediation
  - 1 Public Officials Offices
  - 1 Relocation Assistance
  - 1 Residential Alcoholism Treatment
  - 1 Rooming/Boarding Houses
  - 1 Sexually Transmitted Disease Screening
  - 1 Social Security Disability Appeals/Complaints
  - 1 Specialized Telecommunications Equipment
    - 1 Hard of Hearing
  - 1 State Government Information Lines
  - 1 Street Outreach Programs
    - 1 Homeless Individuals
  - 1 Substance Abuse Hotlines
  - 1 TANF Appeals/Complaints
  - 1 Tax Information
    - 1 Low Income
  - 1 Telephone Crisis Intervention
  - 1 Temporary Employment
  - 1 Transportation Expense Assistance
    - 1 Homeless Families
  - 1 Travelers Assistance
  - 1 Unemployment Insurance
  - 1 United States House of Representatives Offices
  - 1 Veteran/Military Health Insurance
  - 1 Veterans Administration Hospitals
  - 1 Workers Compensation
- 160    Strafford**
- 17 Legal Counseling
    - 5 Low Income \* Divorce/Custody/Support Issues
    - 2 Low Income \* Housing Complaints

2	TANF
1	Eviction Assistance
1	Low Income
1	Low Income * Eviction Assistance
1	Low Income * Landlord/Tenant Dispute Resolution
15	Specialized Information and Referral
6	Homeless Individuals
4	Homeless Families
1	Bipolar Disorder
1	Disabilities Issues
1	Older Adult/Aging Issues
1	Older Adults
1	Suicide Attempt Survivors * Families/Friends of Suicides
11	Heating Fuel Bill Payment Assistance
8	Food Stamps
8	Legal Information Lines
3	Older Adults
8	Rent Payment Assistance
7	Undesignated Temporary Financial Assistance
1	Families of Military Personnel/Veterans
6	Electric Bill Payment Assistance
5	HUD Approved Counseling Agencies
5	Rental Deposit Assistance
4	Homeless Shelter
2	Men
1	Families
1	Women
3	411 Call
3	Consumer Complaints
3	Medical Transportation
1	Older Adults
1	Veterans
3	Tax Information
2	Low Income
2	Community Mental Health Agencies
2	Comprehensive Information and Referral
2	Credit Counseling
2	Family Caregiver Subsidies
2	Helplines/Warmlines
2	Household Goods
2	Housing Authorities
2	In Home Assistance
2	Lawyer Referral Services
1	Low Income
2	Municipal Police

- 2 Tax Preparation Assistance
- 2 Unemployment Insurance
- 1 AARP Tax Aide Program Sites
- 1 Administrative Entities
  - 1 Health Care \* People Without Health Insurance
- 1 Alcohol Detoxification
- 1 Anger Management
- 1 Automobile Donation Programs
- 1 Automobile Purchase Loans
- 1 Bereavement Support Groups
- 1 Building Code Enforcement
- 1 Building Inspection
- 1 Bureau of Alcohol, Tobacco and Firearms
- 1 Camp Referrals
- 1 Camps
  - 1 Low Income
- 1 Caregiver Counseling
  - 1 Kinship Caregivers
- 1 Cell Phone Donation Programs
- 1 Cell Phones
  - 1 Older Adults
- 1 Central Intake/Assessment for Alcohol Abuse
- 1 Central Intake/Assessment for Psychiatric Services
  - 1 Adolescents
- 1 Child Care Provider Referrals
- 1 Community Clinics
  - 1 People Without Health Insurance
- 1 Credit Reports
- 1 Dental Care
- 1 Disability Related Transportation
  - 1 Medicaid Recipients
- 1 Disability Rights Groups
- 1 Disaster Service Centers/Hotlines
- 1 Elder Abuse Reporting
- 1 Food Pantries
- 1 Furniture
- 1 General Inquiry
- 1 Government Surplus Food Distribution Sites
- 1 Group Residences for Adults with Disabilities
- 1 Health Care Referrals
  - 1 People Without Health Insurance
- 1 Health/Dental Insurance
- 1 HIV Testing
- 1 Home Based Parenting Education
  - 1 At Risk Families

- 1 Home Delivered Meals
  - 1 Older Adults
- 1 Home Improvement/Accessibility
- 1 Homebuyer/Home Purchase Counseling
- 1 Homemaker Assistance
- 1 Housing Counseling
- 1 Identity Theft Reporting
- 1 In Person Crisis Intervention
  - 1 Youth
- 1 Inpatient Alcoholism Treatment
- 1 Inpatient Rehabilitation
- 1 Inpatient Substance Abuse Treatment
- 1 Kinship Caregiver Support Groups
- 1 Landlord/Tenant Dispute Resolution
- 1 Law Enforcement Agencies
- 1 Lead Information
- 1 Legal Representation
- 1 Local Electric Utility Companies
- 1 Mental Health Hotlines
- 1 Mobile Health Care
  - 1 Homeless People
- 1 Mortgage Delinquency and Default Resolution Counseling
- 1 Mortgage Payment Assistance
- 1 Parenting Education
- 1 Parenting Skills Classes
- 1 Personal Finances/Budget Counseling
- 1 Poison Control
- 1 Post Offices
- 1 Prescription Expense Assistance
- 1 Prescription Medication Services
- 1 Protection and Advocacy for Individuals with Disabilities
- 1 Public Guardianship/Conservatorship Programs
- 1 Public Internet Access Sites
- 1 Public Officials Offices
- 1 Public Utility Regulation/Deregulation
- 1 Ride Sharing Programs
- 1 Senior Ride Programs
- 1 Sexually Transmitted Disease Screening
- 1 Small Claims Courts
- 1 Social Security Burial Benefits
- 1 Social Security Numbers
- 1 Specialized Telecommunications Equipment
- 1 Substance Abuse Counseling
- 1 Suicide Counseling
- 1 Suicide Prevention Hotlines

	1	Adolescents
	1	Suicide Survivors Support Groups
	1	Telecommunication Relay Services
	1	Telephone Bill Payment Assistance
	1	Telephone Solicitation Complaints
	1	Tourist Information
	1	Transitional Housing/Shelter
	1	Veterans
	1	United States House of Representatives Offices
	1	Veteran Benefits Assistance
	1	Welfare to Work Programs
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	15	Undesignated Temporary Financial Assistance
	13	Heating Fuel Bill Payment Assistance
	10	Specialized Information and Referral
	3	Homeless Individuals
	3	Older Adults
	2	Homeless Families
	1	Disabilities Issues
	1	Gay/Lesbian/Bisexual/Transgender Issues
	1	Older Adult/Aging Issues
	8	Electric Bill Payment Assistance
	8	Rent Payment Assistance
	6	Prescription Expense Assistance
	5	Discounted Heating Fuel
	5	Food Stamps
	4	Medical Transportation
	3	Older Adults
	1	Cancer
	4	Rental Deposit Assistance
	3	Food Pantries
	3	General Inquiry
	3	HUD Approved Counseling Agencies
	3	Lawyer Referral Services
	1	Low Income
	3	Legal Information Lines
	1	Older Adults
	3	Low Income/Subsidized Private Rental Housing
	3	Section 8 Housing Choice Vouchers
	3	Street Outreach Programs
	2	Homeless Individuals
	1	Homeless Veterans
	3	Tax Preparation Assistance
	3	Low Income
	2	Comprehensive Information and Referral

- 2 Helplines/Warmlines
- 2 Homeless Shelter
  - 1 Families
  - 1 Veterans
- 2 Housing Authorities
- 2 Individual Counseling
  - 1 Active Military
- 2 Legal Counseling
  - 1 Low Income \* Divorce/Custody/Support Issues
  - 1 Unemployed Individuals
- 2 Legal Representation
- 2 Medical Bill Payment Assistance
  - 1 Cancer
- 2 Mutual Support Groups
  - 2 Mental Health Issues
- 2 Tax Information
  - 2 Low Income
- 1 411 Call
- 1 AARP Tax Aide Program Sites
- 1 Alcoholism Counseling
- 1 Baby Clothing
- 1 Case/Care Management
  - 1 Low Income
- 1 Child Abuse Reporting/Emergency Response
- 1 Children's Protective Services
- 1 Clothing Vouchers
- 1 Community Mental Health Agencies
- 1 Contraception
- 1 Dental Bill Payment Assistance
- 1 Dental Care
  - 1 People Without Health Insurance
- 1 Disaster Relief Services
  - 1 Fire Victims
- 1 Discrimination Assistance
- 1 Domestic Violence Hotlines
- 1 Domestic Violence Shelters
- 1 Family Counseling
- 1 Fire Stations
- 1 First Time Buyer Home Loans
- 1 Furniture
- 1 Gay/Lesbian/Bisexual/Transgender Support Groups
  - 1 Young Adults
- 1 Governor Offices

- 1 Health Related Support Groups
  - 1 Colitis
  - 1 Crohn's Disease
- 1 Health/Dental Insurance
  - 1 Children
- 1 Home Improvement/Accessibility
- 1 Job Search Resource Centers
- 1 Low Cost Home Rental Listings
- 1 Medical Equipment/Supplies
- 1 Medical Information Lines
- 1 Medical Social Work
- 1 Nursing Associations
- 1 Parenting Skills Classes
- 1 Public Health Information/Inspection/Remediation
- 1 Ride Sharing Programs
- 1 Scholarships
- 1 School Based Teen Parent/Pregnant Teen Programs
- 1 Social Security Disability
- 1 Social Security Disability Applications
- 1 Student Financial Aid
- 1 Suicide Prevention Hotlines
  - 1 Youth \* Gay/Lesbian/Bisexual/Transgender Issues
- 1 TANF
- 1 Transportation Expense Assistance
  - 1 Homeless Families
- 1 Unemployment Insurance
- 1 United States House of Representatives Offices
- 1 Veteran Benefits Assistance
- 1 VITA Program Sites
- 1 Vocational Rehabilitation
- 1 Weather Advisories
- 1 Welfare Fraud Reporting

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- 9 Heating Fuel Bill Payment Assistance
- 6 Specialized Information and Referral
  - 3 Homeless Individuals
  - 2 Older Adults
  - 1 Homeless Families
- 5 Electric Bill Payment Assistance
- 5 Legal Counseling
  - 3 Low Income \* Landlord/Tenant Dispute Resolution
  - 1 Low Income
  - 1 Low Income \* Eviction Assistance
- 4 Food Stamps

4	Homeless Shelter
2	Families
2	Men
4	Legal Information Lines
4	Rent Payment Assistance
3	Housing Authorities
2	Administrative Entities
2	Homelessness Issues
2	Comprehensive Information and Referral
2	Dental Care
2	People Without Health Insurance
2	Food Pantries
2	HUD Approved Counseling Agencies
2	Job Search/Placement
2	Section 8 Housing Choice Vouchers
2	Tax Information
2	Low Income
2	Tax Preparation Assistance
2	Low Income
2	Temporary Financial Assistance
2	Undesignated Temporary Financial Assistance
2	Unemployment Insurance
1	411 Call
1	Adolescent/Youth Counseling
1	At Risk Youth
1	Bad Weather Shelters
1	Homeless Individuals
1	Bankruptcy Courts
1	Benefits Assistance
1	Child Care Provider Referrals
1	Community Clinics
1	Credit Counseling
1	Debt Management
1	Federal Government Information Lines
1	United States Citizens Abroad
1	GED Instruction
1	Health Related Support Groups
1	Fibromyalgia
1	Health/Dental Insurance
1	Helplines/Warmlines
1	Homeless Financial Assistance Programs
1	Lead Poisoning Screening
1	Local Business Licenses/Permits
1	Local Electric Utility Companies
1	Medicaid

- 1 Medical Transportation
- 1 Medicare
- 1 Mold Pollution Information
- 1 Money Management
- 1 Mortgage Payment Assistance
- 1 Mutual Support Groups
  - 1 Children of Divorced Parents
- 1 Predatory Lending Assistance
- 1 Prescription Expense Assistance
- 1 Public Health
- 1 Rental Deposit Assistance
- 1 Ride Sharing Programs
- 1 State Government Information Lines
- 1 Street Outreach Programs
  - 1 Homeless Individuals
- 1 Telephone Crisis Intervention
  - 1 Alcohol Abusers
- 1 Transportation Expense Assistance
  - 1 Homeless Families
- 1 United States House of Representatives Offices
- 1 Utility Bill Payment Assistance
- 1 Volunteer Opportunities

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- 8 Legal Counseling
  - 2 Low Income \* Divorce/Custody/Support Issues
  - 1 Low Income
  - 1 Low Income \* Landlord/Tenant Dispute Resolution
  - 1 Low Income \* Public Assistance Issues
  - 1 Unemployed Individuals
- 7 Undesignated Temporary Financial Assistance
- 6 Specialized Information and Referral
  - 3 Homeless Individuals
  - 1 Disabilities Issues
  - 1 Homeless Families
  - 1 Mental Health Issues
- 5 Homeless Shelter
  - 3 Women
  - 1 Families
  - 1 Men
- 4 Heating Fuel Bill Payment Assistance
- 4 Rent Payment Assistance
- 3 Dental Care
  - 2 People Without Health Insurance
  - 1 Low Income
  - 1 Older Adults

- 2 Electric Bill Payment Assistance
- 2 Food Pantries
- 2 Legal Information Lines
  - 1 Fathers
  - 1 Older Adults
- 2 Low Income/Subsidized Private Rental Housing
- 2 Senior Housing Information and Referral
- 2 Unemployment Insurance
- 1 411 Call
- 1 Animal Rights Groups
- 1 Automobile Donation Programs
- 1 Automobile Purchase Loans
- 1 Career Counseling
  - 1 Diseases/Disabilities
- 1 Child Custody/Visitation Assistance
  - 1 Fathers
- 1 Clothing
- 1 Community Clinics
  - 1 People Without Health Insurance
- 1 Comprehensive Information and Referral
- 1 Crisis Intervention
- 1 Dental Bill Payment Assistance
- 1 Domestic Violence Shelters
- 1 Elder Abuse Reporting
- 1 Ex-Offender Reentry Programs
- 1 Food Stamp Applications
- 1 Food Stamps
- 1 General Inquiry
- 1 Health Care
  - 1 People Without Health Insurance
- 1 Housing Authorities
- 1 Housing Search and Information
  - 1 Diseases/Disabilities
- 1 HUD Approved Counseling Agencies
- 1 Inpatient Alcoholism Treatment
- 1 Inpatient Medically Assisted Alcohol Detoxification
- 1 Job Search/Placement
- 1 Law Enforcement Agencies
- 1 Legal Representation
- 1 Methadone Maintenance
- 1 Municipal Police
- 1 Mutual Support Groups
  - 1 Mental Illness/Emotional Disabilities
- 1 Rental Deposit Assistance

- 1 Tax Preparation Assistance
  - 1 Low Income
- 1 Utility Bill Payment Assistance
- 1 VITA Program Sites
- 1 WIC Applications/Certification
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- 7 Heating Fuel Bill Payment Assistance
- 7 Legal Counseling
  - 2 Low Income \* Divorce/Custody/Support Issues
  - 1 Low Income
  - 1 Low Income \* Landlord/Tenant Dispute Resolution
  - 1 Welfare Rights Assistance
- 6 Legal Information Lines
- 5 Undesignated Temporary Financial Assistance
- 3 Food Stamps
- 3 Social Security Disability
- 3 Specialized Information and Referral
  - 1 Drug Abuse Issues
  - 1 Older Adult/Aging Issues
  - 1 Older Adults
- 2 411 Call
- 2 Comprehensive Information and Referral
- 2 Electric Bill Payment Assistance
- 2 Helplines/Warmlines
- 2 Hospitals
- 2 Housing Authorities
- 2 Section 8 Housing Residents
- 1 Communications Regulation
  - 1 Television Stations/Access Systems
- 1 Community Mental Health Agencies
- 1 Dental Care
  - 1 Low Income
  - 1 People Without Health Insurance
- 1 Domestic Violence Hotlines
- 1 Eye Care Referrals
  - 1 Older Adults
- 1 Food Pantries
- 1 Government Surplus Food Distribution Sites
- 1 Home Rehabilitation Services
- 1 HUD Approved Counseling Agencies
- 1 Job Search/Placement
- 1 Legal Representation
  - 1 Domestic Violence Issues
- 1 Optometric Referrals
  - 1 Older Adults

- 1 Physician Referrals
  - 1 Dental Care \* Medicaid Recipients
- 1 Prescription Expense Assistance
- 1 Public Utility Regulation/Deregulation
- 1 Rental Deposit Assistance
- 1 Soup Kitchens
- 1 Tax Preparation Assistance
  - 1 Low Income

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- 4 Electric Bill Payment Assistance
- 4 Undesignated Temporary Financial Assistance
- 2 Legal Counseling
  - 1 Unemployed Individuals
  - 1 Welfare Rights Assistance
- 2 Rental Deposit Assistance
- 1 Dental Care
  - 1 People Without Health Insurance \* Children
- 1 Disaster Relief Services
- 1 Discounted Heating Fuel
- 1 Drug Detoxification
- 1 DUI Offender Programs
- 1 Food Pantries
- 1 Furniture
- 1 Glasses/Contact Lenses
- 1 Government Surplus Food Distribution Sites
- 1 Heating Fuel Bill Payment Assistance
- 1 HUD Approved Counseling Agencies
- 1 Individual Counseling
- 1 Inpatient Alcoholism Treatment
- 1 Labor Standards and Practices
- 1 Mortgage Delinquency and Default Resolution Counseling
- 1 Mortgage Payment Assistance
- 1 Rent Payment Assistance
- 1 Specialized Information and Referral
  - 1 Homeless Individuals
- 1 Tax Preparation Assistance
- 1 Transportation Expense Assistance
- 1 United States House of Representatives Offices
- 1 Utility Bill Payment Assistance

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- 5 Undesignated Temporary Financial Assistance
  - 1 Families of Military Personnel/Veterans
- 4 General Inquiry
- 3 Heating Fuel Bill Payment Assistance

- 2 Legal Information Lines
- 1 411 Call
- 1 Alcoholism Counseling
- 1 Automobile Donation Programs
- 1 Dentures
- 1 Discounted Heating Fuel
- 1 Food Pantries
- 1 Government Surplus Food Distribution Sites
- 1 Hang-Up
- 1 Helplines/Warmlines
- 1 Homeless Financial Assistance Programs
- 1 Housing Authorities
- 1 Inpatient Medically Assisted Alcohol Detoxification
- 1 Lawyer Referral Services
- 1 Legal Counseling
- 1 Medical Transportation
  - 1 Veterans
- 1 Outpatient Medically Assisted Alcohol Detoxification
- 1 Rent Payment Assistance
- 1 Rental Deposit Assistance
- 1 Specialized Information and Referral
  - 1 Older Adult/Aging Issues
- 1 Tax Preparation Assistance
  - 1 Low Income

**Out of State**

- 10 Windsor
  - 8 Comprehensive Information and Referral
  - 1 Inpatient Substance Abuse Treatment
  - 1 Specialized Information and Referral
    - 1 Homeless Families
- 5 Middlesex
  - 1 Comprehensive Information and Referral
  - 1 Highway Safety Standards
  - 1 Rental Deposit Assistance
    - 1 At Risk Homeless
  - 1 Senior Housing Information and Referral
- 3 Plymouth
  - 2 Comprehensive Information and Referral
  - 1 411 Call
  - 1 General Inquiry
- 3 Windham
  - 3 Comprehensive Information and Referral

1	Bexar		
		1	Comprehensive Information and Referral
1	Essex		
		1	Comprehensive Information and Referral
1	Lee		
		1	411 Call
1	Norfolk		
1	Rutland		
1	Worcester		
1	York		
		1	Comprehensive Information and Referral